How to read your bill

You will receive one bill for both hospital and doctor services. Use this guide to understand what each part of your statement means.

Cover page

A. Account Number

Please have your account number ready when contacting us.

B. Amount Due

This is what you owe at the time you receive this bill.

C. Insurance Information

This is the insurance we have on file and billed for you.

D. Questions

Please call or write us if you have questions.

E. About Your Health Care Account

Important information about your health care account.



HOW TO PAY YOUR BILL	
PATIENT PORTAL	www.ohsu.edu/mychart
ONLINE	www.ohsu.edu/guestpay
PHONE	503-494-8047 or 1-866-617-6855 (toll-free)
MAIL	Patient Billing Services, P.O. Box 4674, Portland, OR 97208-4676. Please include your payment coupon with your payment.



Details page

A. Date of Service

Date of your visit or procedure.

B. Description

Information about the care you received at OHSU. Details include charges, payments, adjustments and patient balance.

C. Section Header

The hospital or provider who is billing for the service.

D. Balance Due

This is what you owe.

Questions?

Online

www.ohsu.edu/billing

Phone

503-494-8047 or 1-866-617-6855 (toll-free)

Email

askus@ohsu.edu



