The goal of the ROSE Award Program is to formally acknowledge and reward those employees who make a positive contribution in one of the Five Pillars of Excellence at OHSU.
Individual employees, workgroups or teams may be nominated in one or more of the following areas: People, Service, Quality, Finance and Growth.

Anyone can nominate an employee or team for recognition through the program.

I would like to nominate:

for the following category:

The Five Pillars of Excellence

☐ People  Contributes to our goal to be the employer of choice  •  Increases employee engagement  •  Promotes employee reward and recognition  •  Improves communication at all levels  •  Increases employee recruitment and retention  •  Develops and supports a culturally diverse, competent and productive workforce  •  Demonstrates competence, inspiration and vision in the work environment

☐ Service  Creates an environment where expectations of patients, physicians, and employees are exceeded  •  Excels in customer service  •  Manages difficult situations with respect, courtesy and diplomacy  •  Improves access to services and facilities  •  Increases patient experience scores  •  Enhances referring physician scores

☐ Quality  Ensures quality of care, education or research through continued process improvement activities  •  Promotes a pervasive culture of patient safety  •  Prepares continuously for JCAHO surveys and accreditation processes  •  Improves the community health status  •  Advances the goals of the health care enterprise through innovation and technology  •  Fosters a culture of learning and supports research

☐ Finance  Makes procurements/materials management more efficient  •  Recommends cost-saving measures  •  Promotes fiscal responsibility and operational enhancements  •  Works to protect legislative funding  •  Focuses on development and fund raising

☐ Growth  Launches new services or campaigns  •  Develops short- and long-range plans for facilities or access  •  Focuses on community partnerships and affiliations  •  Recruits staff to meet hospital, educational or research needs

This is the story ...

Nominated by:

Your name: ____________________________

Date: ____________________  Dept./Unit/Org. ________________________________

Please send completed form to Mail code CR9-6