## Project Overview

**Project ID**: BMIP 008  
**Project name**: Helpdesk Assistant  
**Project description**: Assist OCTRI researchers, faculty, and staff with hardware and software problems, computer access issues, and technical questions. Other tasks as assigned.

### Skills Required

- Thorough knowledge of, and comfort with, a wide variety of computing environments.
- Experience supporting desktop computers in a mixed Novell and/or Windows environment.
- Strong attention to detail, strong interpersonal skills, and the ability to effectively schedule and manage a large number of concurrent tasks.
- Must be comfortable travelling between locations across the OHSU campus, by way of the Portland Aerial Tram or OHSU Shuttle.

### Duration

Quarter or Semester

### Compensation

PAID / CREDIT