Process Improvement Specialist

Oregon Health & Science University (OHSU), a nationally recognized academic health center, provides an uncommon array of clinical services, education and research opportunities. The Oregon Clinical and Translational Research Institute (OCTRI) within OHSU is currently seeking an extraordinary individual to fill this position located in Portland, Oregon.

The Process Improvement Specialist is embedded in the Investigator Support and Integration Services Program (ISIS) in the OCTRI, reporting to the ISIS Program Director with supervision from Clinical Research Process Improvement Program Principal Investigator, yet is charged with process improvement in clinical research campus wide. S/he will evaluate processes supporting Clinical Research Management (CRM) at OHSU and provide strategic and organizational performance improvement through consultation, education, analysis and reporting. This position functions as a change agent, utilizing state-of-the-art performance improvement methodologies to improve efficiency and effectiveness in operations by working with OHSU leadership and all levels of staff to identify opportunities and implement changes to improve processes supporting CRM. This role will be constantly evolving to meet organizational needs. The Process Improvement Specialist must be capable of forming relationships quickly at all levels in the organization to identify and implement identified changes.

This position requires 5 years experience implementing lean manufacturing and/or business process improvement. Must demonstrate through either previous position responsibilities or academic preparation in past 2 years: strong training skills and facilitation abilities with evidence of successful lean six sigma projects; evidence of project management skills working with teams requiring self-direction and excellent written and verbal communication skills; evidence of projects detail oriented and superb organizational skills; ability to work both individually and as a team member and to quickly build rapport and influence others; expertise in office automation computer software including word processing, PowerPoint, spreadsheet, flow diagram and statistical programs; basic to intermediate understanding of statistical and data analysis. Six Sigma Green or Black Belt or other ASQ certification.

The salary range for this position is $75-$100K annually. In addition, OHSU offers an outstanding benefits package including: over 4 weeks of paid vacation time annually, 10% salary contribution to retirement savings plans, medical/dental/life insurance, short and long-term disability insurance, flexible spending accounts, health and wellness programs, and transportation discounts.

For more information and to apply online visit www.ohsujobs.com, reference IRC28645.

OHSU is an equal opportunity, affirmative action institution.