



CAH Survey Process

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Health Care Licensure and Certification



Current Rules

➤ Dual Compliance

- CAHs are Medicare certified
- All licensed as state hospital
- Must also follow OAR general rules
- Revised state rules will be final in a few months
- Another webinar when finalized to discuss the changes



State Operations Manual

- New changes are only for adding a satellite location or relocating a CAH.



Survey Process Overview

- Entrance Conference – Who participates?
- HCLC does Health Quality Survey
- Surveys are done every 3 years
- Surveys are unannounced
- Joint Commission hospitals are not surveyed by the state, (except under certain circumstances)



Survey Process Overview

- Tour all departments of hospital where patient care is provided
- Look at equipment
(type of equipment & preventive maintenance)
- Supplies (type adequate to provide services)
- Medications/storage/security (outdates)
- Talk to staff and patients



Documents to Review

- Medical records
- Personnel files
- Physician credentials files
- Allied health professionals credentials/personnel files
- Patient care policies and procedures
- Infection control program



Documents to Review (cont.)

- Quality assessment:
Performance improvement/Quality assurance program
- Contracts, if applicable, for services provided under arrangement



Agreements

- Network hospital
- Credentialing and quality assurance
(OR Rural Healthcare Quality Network)



Annual CAH Program Evaluation

- Utilization of CAH services
- Hospital review of a representative sample of open and closed medical records
- CAH's health care policies



Quality Assurance Program

- Hospital has a program to review all services provided at CAH, those provided directly and those provided under contract
- Evaluate the quality and appropriateness of diagnosis and treatment provided at CAH
- All patient care services



Quality Assurance Program

- Nosocomial infections and medication therapy
- Quality and appropriateness of diagnosis and treatment provided by mid-level practitioners
- Quality and appropriateness of diagnosis and treatment provided by physicians/outside review



Swing Bed Program

- All policies and procedures
- Sample of medical records of individuals who have received swing-bed services



Hot Spots

- Standing orders
- Oversight
- Annual Program Evaluation
- MD Participation in Policy Development
- Peer Review
- Treatment of Drug Rooms
- Virtual Pharmacies



Questions?

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<http://oregon.gov/DHS/ph/hclc/index.shtml>