



Lake County Community Health Improvement Partnership (CHIP)
700 South J Street
Lakeview, OR 97630

Keeping Healthcare Local Meeting – North Lake Health District

Date: September 26th 2013
Time/Location: 6:00 PM, North Lake Clinic
Attendance: 43 individuals present at meeting, 34 individuals participated in final vote

Final Priority List - 22 Responses

Open CCO enrollment, see any provider - 19 votes
Improve EMT funding - 18 votes
More dental services for everyone - 17 votes
Pharmacy - 14 votes
More resources for health education from early age and on - 12 votes
Full-time doctor, MD – 10 votes
Senior outreach and support staff – 9 votes
Learn from other communities – 9 votes
Full-time mental health provider – 8 votes
Home health – 8 votes
Life alert system, for radio, cell, and land lines – 7 votes
Increase water quality (testing) – 6 votes
Take all insurance – 6 votes
Drug and alcohol counseling – 6 votes
Super “Walmart” type of store – 4 votes
Improved local hospice service – 4 votes
Local coordination of services – 3 votes
Eye care for everybody – 3 votes
Clean up hazardous waste at Alkali Lake – 2 votes
More specialists – 2 votes
Assisted living center – 2 votes
Community support of sobriety – 0 votes

Lake County CHIP Coordinator: John V. Adams
Ofc. (541) 947-2114 Ext 375 | Cell (541) 219-0907 | john.v.adams@lakehealthdistrict.org



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Note- No idea got more than 2 stickers from any one person with the exceptions of Open CCO enrollment, Improve EMT funding, Pharmacy, and Drug and alcohol counseling which each received 3 stickers from one person.

Life alert system received 5 stickers from one person.

Responses to: What would make Lake Health District a Healthier Place

Primary Care

- Carpools available for medical visits; Transportation service/system; Coordination of transportation services; Help with health transportation
- Base line blood tests to assess health status for chronic diseases
- Eye care for everybody
- Dental/oral health for everybody in Christmas Valley; More dental services; Full dental care; Dentist
- Pharmacy
- In home care; Home care for seniors, facility; Home to home healthcare for the elderly or injured; Hospice
- Life alert system that works on radio, cell, and land lines; Improve EMT funding
- Increase providers or decrease wait times to be seen; MD full-time; More physician assistants
- Formation of localized coordination of services, increase communication; healthcare integration and coordination
- More specialists available and more often
- Healthcare services for all
- Take all insurance; Open CCO enrollment; Maintain access to services in Bend
- More funding for healthcare issues
- Immunization days
- In clinic surgeon

Prevention Education/Health Promotion

- More resources for health education

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- Encourage people to have health habits with fact sheets or outreach with fliers
- Increase education and prevention of bullying
- Focus on wellness education from early age and on
- Educate teens on sex and disease, pregnancy
- Health education
- Teen center

Mental Health

- Education on communication skills to maintain or improve mental health/social skills
- Full-time mental health
- Improve Lake County Mental Health
- Drug and alcohol counseling, community support of sobriety; Substance abuse control
- Psychiatric services
- Teen Parent Help

Physical Activities

- Activity center
- Swimming pool
- Recreation opportunities for all ages; More athletic/recreation events for everyone to participate in

Social and Economic Systems Contributing to Health

- Water testing for wells; Stringent requirement for water district quality; Water quality
- Retirement center; Community/retirement center; Senior outreach and support staff; Senior services, a senior center
- Drug testing for social services benefits
- Community clean up service
- Clean up hazardous waste (Alkali Lake)

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- Educate outside counties about discrimination
 - Better school program/teaching
 - Improve politics
 - Grocery store; Health food store; A larger grocery store
 - Walmart type store; Used clothing store
 - Learn from other communities
- Head start in North Lake; Start a preschool
Form the state of Jefferson
Tracking dogs; Animal control

Responses to: What do you Like about Local Healthcare System

- Services are better now more than ever; Caring providers; Meets needs; Quick services; Genuine care for patients; Convenient location; Providers willingness to help and provide services; Follow up care/calls; Commitment of providers; Health care providers are aware of a clients history and circumstances
- Volunteerism; Dedication of EMTs; EMT/Airlife; Super EMS service; Airlink; Emergency services available; EMT, Lifeflight (membership); EMS; Airlink
- We have a clinic; 24 hour care (on call); Clinic, chiropractic, dental, vision, physical therapy, and regular medical services; A clinic exists; Health care available; Nice and convenient clinic; 24 hour call for advice and care; Availability; Yoga; Massage; Weight Watchers; Other health services; Eye doctor available; Laboratory; Dental hygienist; Dental van; After hours emergency services; Flu shot clinics; Clinic with amenities including wellness and mental wellness; Clinic with technologies like (X-ray); Physical Therapy; Clinic in town; Clinic has after hours; More services available, including dental van, eye doctor, hygienist, chiropractor, physical therapy, audiologist, and massage; Eye care
- Local sports physicals
- Fresh air
- Medical coverage; OHP
- Mental health
- Variety of businesses
- Teens health/contraception

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- Immunization/Public Health Nurse; Public Health presence; Public Health services; County health nurse
- Brain food at the school
- Recent knowledge of pharmacy medication on hand
- North Lake County health leadership
- EOCCO representative available
- Bike path
- Food bank
- Lions Club, vision and hearing program
- Community volunteers to drive and assist; Transportation to Bend for primary care; Senior transportation; Senior bus
- Community engagement to make things happen such as new clinic and volunteers
- Connections to school and collaboration
- New Beginnings Intervention
- Partners in Care (Bend), helping with transportation and home health

Responses to: What do you Dislike about the Local Healthcare System

- Clinic doesn't take some insurance; Clinic doesn't take some insurance coverage; Limited insurance accepted; Lack of resources that are available to those with no insurance; Unaffordable health care; Money upfront before helped
- Very limited clinic facilities/health facilities; Have to go to Bend for many services; Distance for specialized care; Distance to hospitals and specialists; Allocation of services for those who need help the most; Services are tied to finances, population too low to entice services
- Can't use the dental van on OHP; No dental coverage; No consistent dental van schedule; Unreliable dental van program
- AA classes and mental health are absent or limited; Overwhelming mental health needs; Lake County Mental Health is inconsistent; Limited Mental Health hours; Drug and alcohol abuse, lack of enforcement; Drugs (illegal); No NAA or AA meetings
- No coverage for glasses, eye care; No diabetic eye care; No dietician or nutritionist; No orthodontia; No orthodontics; Lack of special case services: foot doctor, MRI, CAT scans, etc.; Limited services;

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Dermatology; Lack of comprehensive amenities; Physician/provider retention; Service improved but more needed; No medical care for infants under 6 months; No doctor or dentist

No local pharmacy; Prescription availability, lack of pharmacy; No pharmacy locally; No pharmacy: Unable to receive proper pain relievers from clinic

-Not enough networking, people helping people

-Jobs don't give time off to see a doctor; Not many local jobs

-Lack of carpool to doctors; Travel difficulty for elderly

-Fear of CCO (districts); Discrimination of care/services outside of Lake County; Different CCO coverages, not well coordinated; Physical address depends on where your doctor has to be (children)

-Needs to improve medical training here; Lack of sports medicine knowledge; Office help inadequate

-Nutrition education

-Availability of healthy foods; No health food store

-Ambulance response time; Stressed EMS system; Cost to EMT's for their training; Slow response of fire services; State rules and regulations on fire services

-Lack of communication; Lack of coordination, early prevention, and education; Not using tools to educate community members, such as local publications; Lack of communication to larger community

-Growing substandard housing

-Rumors in community

-Lack of home care for seniors; Senior activities

-High prices in food and gas

-No preschool; No preschool

-North Lake County is treated like redheaded stepchildren compared to Lakeview; Disconnect of service between Lakeview and Christmas Valley

-Not enough paved roads

-De-toxic clinics