OREGON RURAL HOSPITAL LEAN TRANSFORMATION PROGRAM

A Partnership Between the Oregon Association of Hospitals and Health Systems and the Office of Rural Health
Curriculum
Lean facilitator: Lean Healthcare West

- 3 Face to Face Sessions at OAHHS
- 3 Video conferences
- 6 Weekly Support Conference Calls
- Monthly Lean Collaborative Conference Calls or video conferences for additional Lean learning.
Rural Hospital Lean Transformation Program
Cohort #1 - 2010-2011

Weekly Conference Calls/Videoconferences until quarter mark (March)
All conference calls during and after training will include:
- Additional Lean education
- Learn how to make storyboards
- Learn how to gather and present financial information
- How to engage physicians and staff
- How to do a time and motion study
- 5S training
- Review of LHW materials and training

Kelly & Kassie
Lean Program Cont.

- **Month of March**
  - Site Visits to Collaborative Hospitals (Kelly)
  - Review Projects/Storyboards
  - Retrieve measurement data
  - Discuss next projects
  - Discuss master trainers spreading training to another department

- **Monthly Conference Calls**
  - Kelly & Kassie

- **Yearly Rural Hospital Summit**
  - Hospital presentations:
    - Storyboard displays
    - Awards for projects
    - Celebration of success
Next Steps


- What is Lean, why healthcare, why now?
- Concepts and some methods (VSMs and A3 problem solving)
- How it can be introduced to even very small organizations
- Case studies from other organizations
- Using Lean to achieve the strategic plan
  - Physician alignment
  - Reimbursement/cost savings
  - IT
- Recommended options for implementation in rural hospitals
- Getting started; where to start, who to get involved
- Challenges (lessons learned from other rural hospitals)

Talk with staff
Ask questions
Rural Hospital Lean Transformation

Important Dates

Oct. 7, 2010
Lean Executive Leadership Meeting

Oct. 14, 2010
Deadline for organization commitment and MOU. Max. 8 hospitals. 2-4 participants each.

Oct. 19, 2010
Lean Overview Webinar for Year 1 participating hospitals
Questions?

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