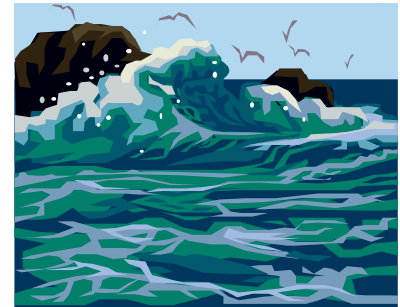


Patient Safety & Patient Safety Culture



Project & Work Group

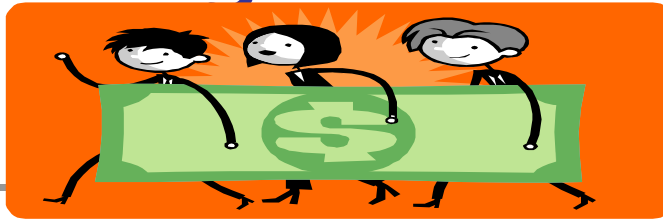


Focus



- Improving patient safety
- Building (strengthening) a culture of safety in our organizations

Why? Pooling Resources & Talent



- Growing mass of patient safety initiatives
- Increasing public expectations & demands
- Decreasing resources for small, rural organizations
- Scarce benchmarking on patient safety measures



"A" Team - initial (alphabetical)

Caryl Alves - Lake District	Julie Fontanilla - Dallas <i>Project Leader</i>
Suzi Bean - Madras <i>Project Co-Leader</i>	Geoffrey McCarthy- Portland
Susie Breuer - Coquille	Sally Peatow - Hermiston
Barb Chambers - Burns	Cheryl Potter - Baker City
Heather Edwards - Coos Bay	Victor Vander Does - Heppner <i>Project CEO Champion</i>
Bill Finney - Wallowa	



Team Partners

- Office of Rural Health – *Kassie Clarke*
- OAHHS – *Diane Waldo*
- Oregon Patient Safety Commission – *Leslie Ray*
- Acumentra Health – *Stacy Aguas*



Team Goals Linked to ORHQN's Mission

- 100% participation of network hospitals in our patient safety initiative
- 100% of network hospitals participation in the Patient Safety Culture survey & scoring in the top 10% nationally

The ORHQN will optimize quality and safety in every rural community by connecting healthcare providers through the network and by sharing knowledge and resources.



Current Project

- Make TeamSTEPPS training available to all hospitals
- Develop method of administering AHRQ Patient Safety Culture Survey for rural hospitals
- Development of a “best practices” tool kit for CAH Hospitals



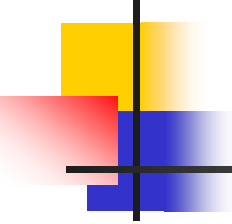
SO...What is TeamSTEPPS?



TeamSTEPPS

Team Strategies & Tools to Enhance Performance & Patient Safety





Project Benefits

- Will provide otherwise prohibitively expensive Teamwork/Communication/Crew Resource management training to rural hospitals
- Meaningful Safety Culture measurement and benchmarking using AHRQ survey
- Foster collaboration among our CAH hospitals for establishing best practices in promoting a culture of safety.
- Bottom line: we will become national leaders in safe patient outcomes



Project Risks

- Will require more than one year commitment
- Requires large commitment of time from pilot hospitals
- Takes continued effort to spread and sustain any gains
- Commitment fatigue?

Confidence



We believe our goals can be accomplished –

- We are focused on initiatives that are critical to our mission & goals
- We have committed team members & partners
- We are focused on outcomes (results & relationships)



Invitation

We are open to your ideas & comments, please contact us.

CEO Champion:

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Project Co-Leader:

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Questions/Comments?
