



Using Data to Positively Impact Community Health

Renee Grandi, MD

Keli Christman, Practice
Administrator

Lisa Ladendorff, LCSW

*Our Mission is to Provide Excellent,
Comprehensive Healthcare to the
Residents and Visitors of Wallowa County.*

Winding Waters Clinic – Enterprise

- Wallowa County Profile
 - 7,045 people in 3,145 square miles (2.2 people per square mile)
- Health Care Services Profile
 - Local 22 bed Critical Access Hospital, mental health services, 3 primary care clinics
 - 66 miles from the next nearest hospital
 - 104 miles from the nearest cardiology office (no interventional cath lab)
- Winding Waters Clinic Profile
 - 3 Clinician FTEs (4 MDs , 2 NPs and 1 PA)
 - 4.88 Care Team FTE
 - 12,000 visits in 2013
 - Moved into new Office Space 7/1/12
- Patient Profile
 - 3200 active patients
 - 30% of patients over 65
 - 97% Caucasian
 - 42% Medicare, 27% Medicaid, 5% Uninsured





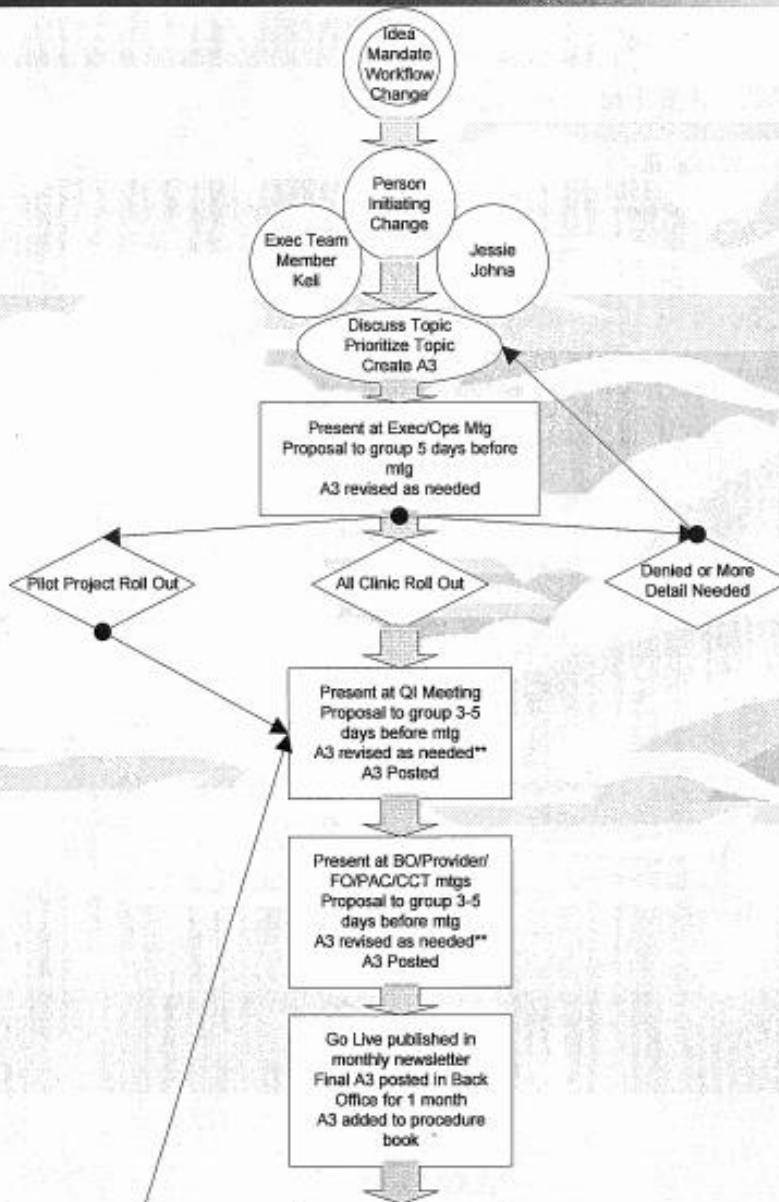
Using Data to Positively Impact Community Health

Health Literacy and Diabetes
Intervention Projects funded in part
by the Health Resources Services
Administration Office of Rural Health
Policy Small Provider Quality
Improvement Grant

*Health Literacy and Diabetes Intervention
Projects implemented in partnership with
Wallowa County Mental Health, Northeast
Oregon Network, and Eastern Oregon
University Health and Wellness
Department*

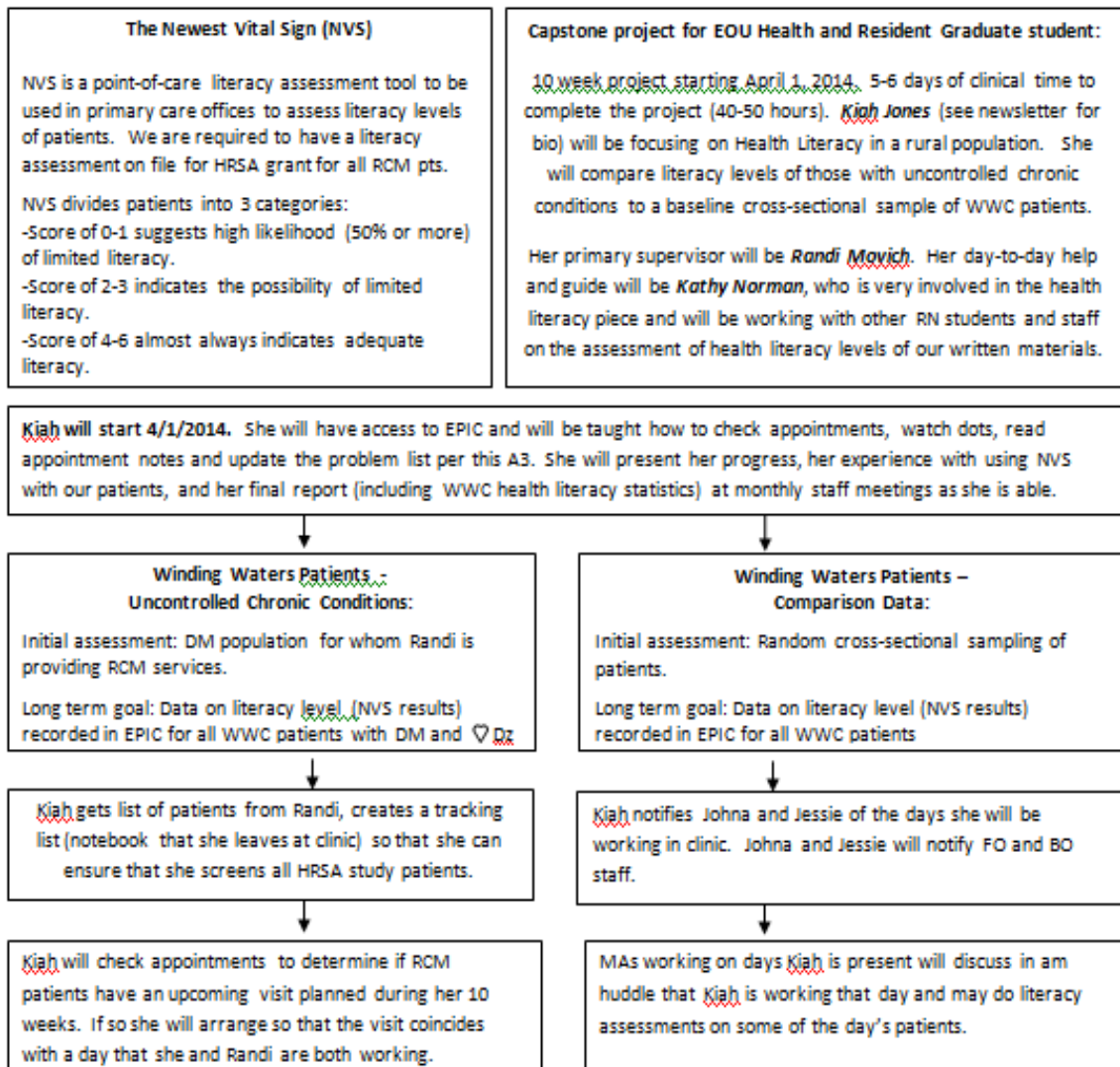


Winding Water Clinic Change Process



Newest Vital Sign (NVS) Workflow

A3 – The Newest Vital Sign



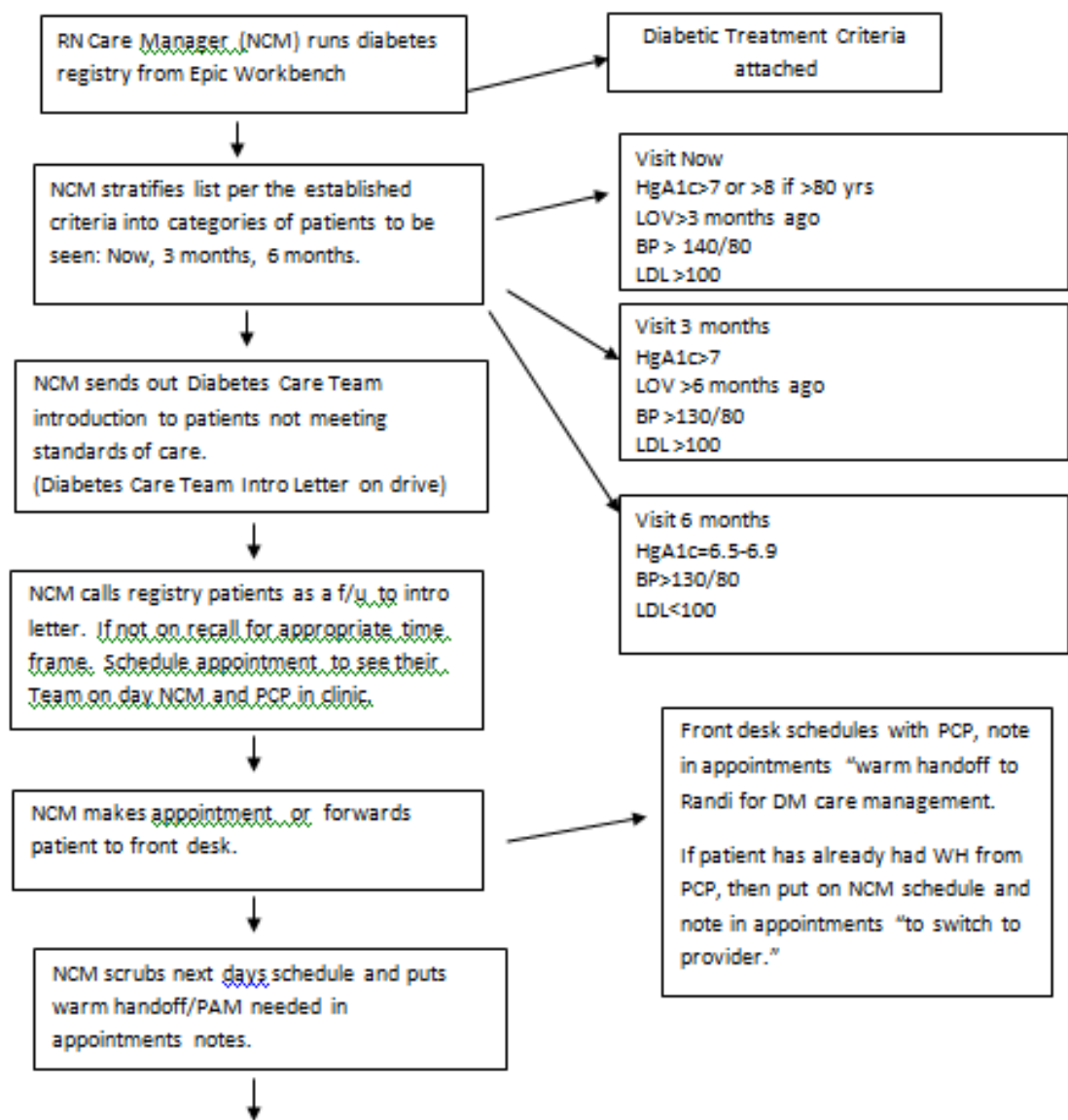


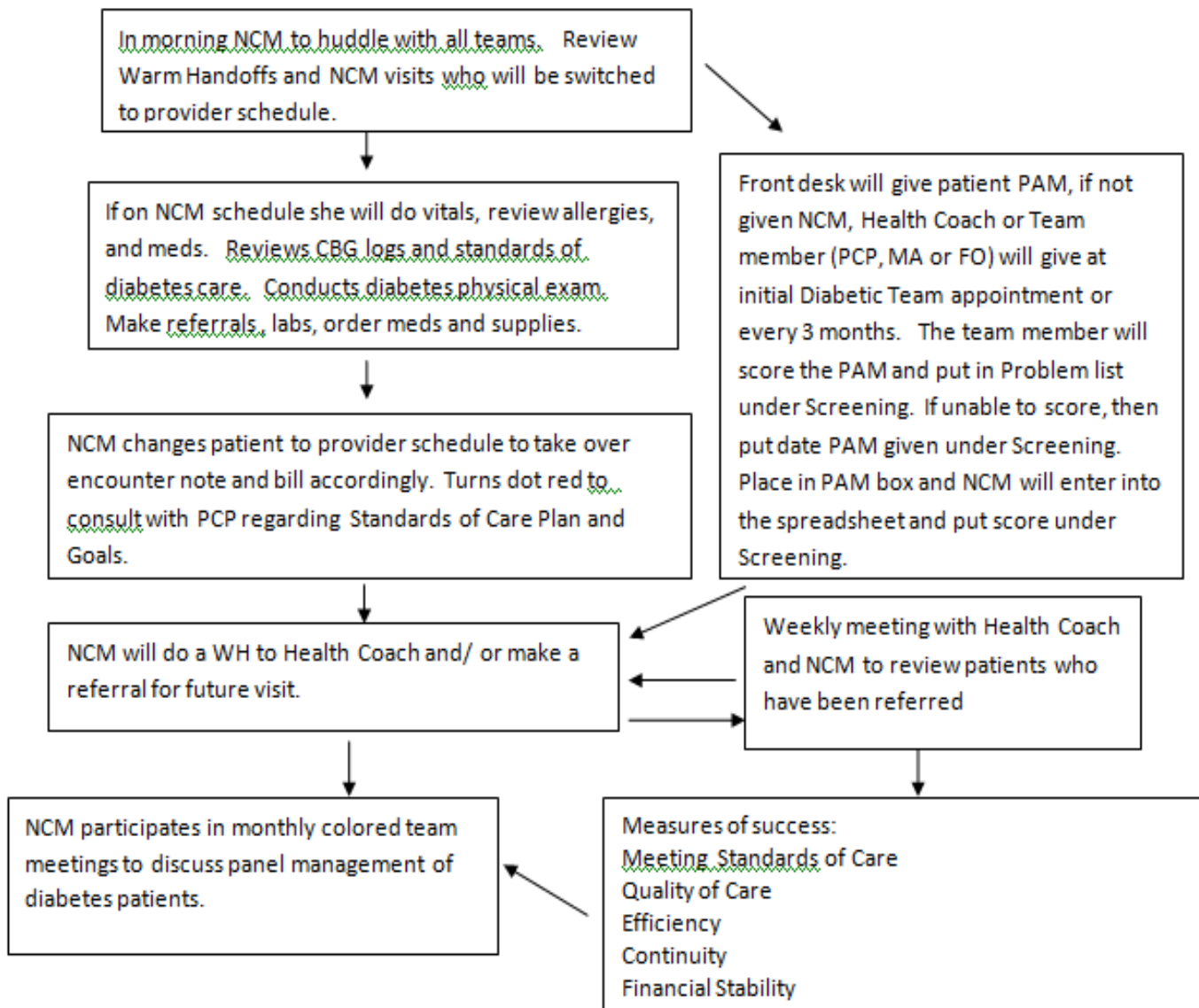
Data to Measure Health Literacy

- Show Eastern Oregon University Health and Wellness Student NVS Poster
- Show Eastern Oregon University
 - Health and Wellness Student PEMAT Poster



A3 – WWC Diabetes Panel Management |

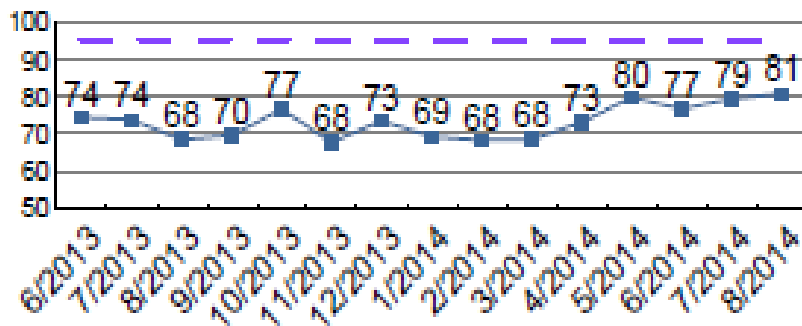
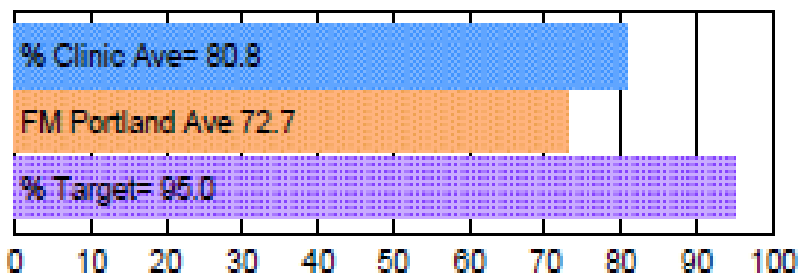
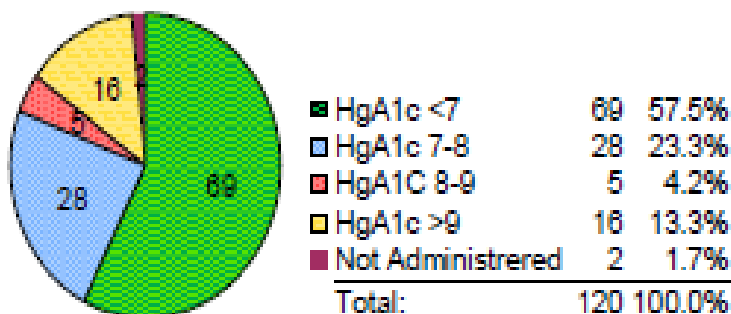




Dashboard Reports to Team

Most Recent HgA1c Result

PCP= WWFMC










Meaningful Use Analysis from EHR to influence workflows

! The data shown for this provider is not valid for attestation because the quality measure summary data was calculated before the reporting period had concluded and the objective measure summary data is not valid.

Quality Measures

Reporting Period: 6/28/2014 - 9/25/2014

Clinical Process/Effectiveness	Denom	Num	Performance Rate**	Excl	Excep
CMS-122: Diabetes: HbA1c Poor Control	45	13	 28.9%	0	N/A
CMS-123: Diabetes: Foot Exam	45	26	 57.8%	0	N/A
CMS-127: Pneumonia Vaccination Status for Older Adults	134	109	 81.4%	N/A	N/A
CMS-163: Diabetes: LDL Management And Control	45	20	 44.5%	0	N/A
CMS-165: Controlling High Blood Pressure	134	76	 56.8%	0	N/A

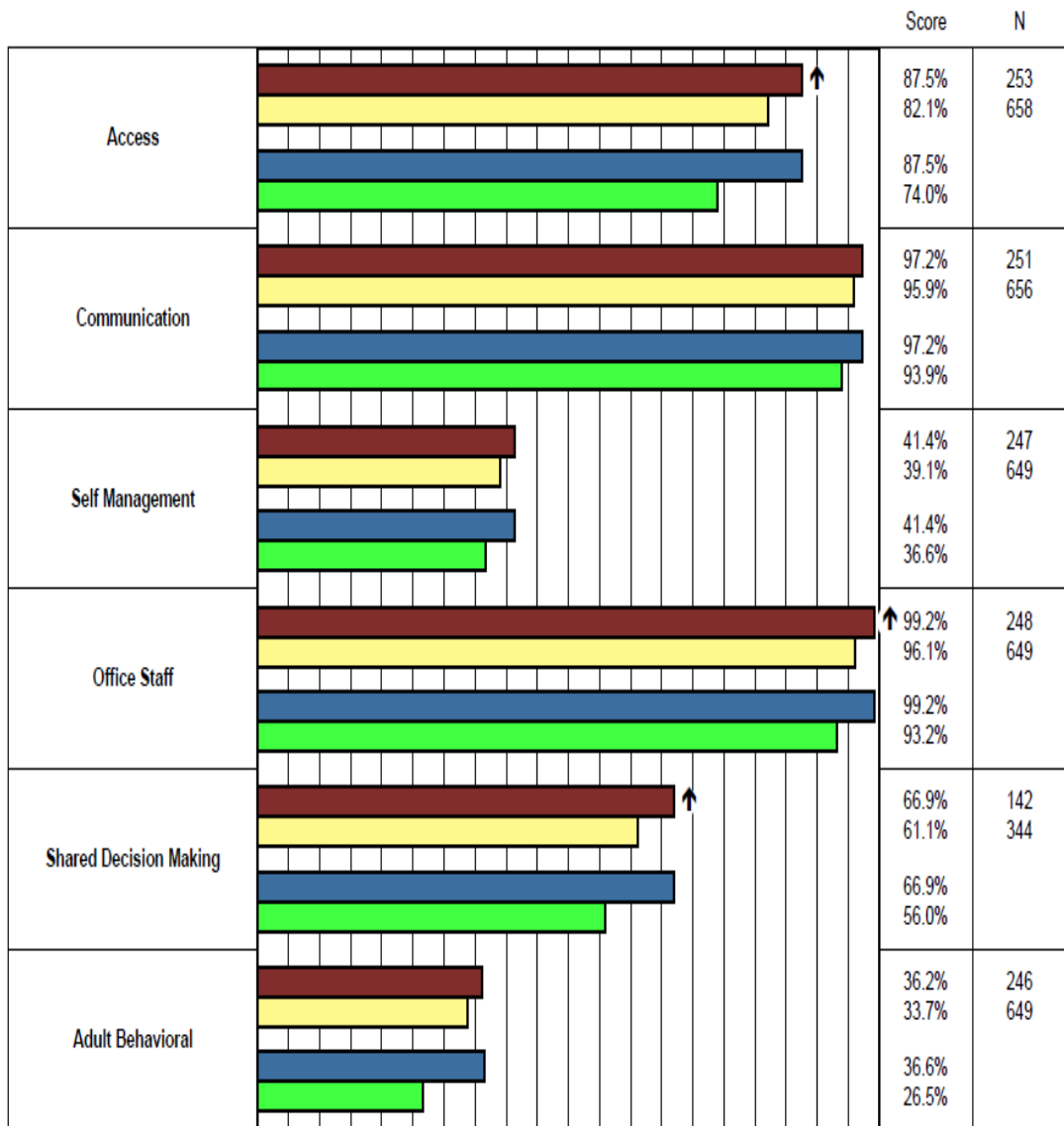


Meaningful Use Analysis from EHR to influence workflows

Meaningful Use Stage 1 Objective Measures					
	Q4 '13	Q1 '14	Q2 '14	Q3 '14	QTD
▶ Enter Orders Using CPOE (Patients)	-	100 ✓	100 ✓	100 ✓	100 ✓
▶ Enter Medication Orders Using CPOE	-	100 ✓	100 ✓	100 ✓	100 ✓
▶ Maintain an Active Problem List	-	100 ✓	100 ✓	100 ✓	50 !
▶ Prescribe Medications Electronically	-	100 ✓	100 ✓	100 ✓	100 ✓
▶ Maintain an Active Medication List	-	100 ✓	100 ✓	100 ✓	50 !
▶ Maintain an Active Allergy List	-	100 ✓	100 ✓	100 ✓	50 !
▶ Record Patient Demographics	-	100 ✓	100 ✓	100 ✓	50 !
▶ Record Vitals, BMI, and Growth Charts (2014)	-	100 ✓	100 ✓	100 ✓	50 !
▶ Record Smoking Status	-	100 ✓	100 ✓	100 ✓	100 ✓
▶ Provide After Visit Summaries	-	100 ✓	100 ✓	100 ✓	100 ✓
▶ Order Lab Tests with Structured Results	-	100 ✓	100 ✓	100 ✓	100 ✓
▶ Provide Patients with Electronic Access	-	100 ✓	100 ✓	100 ✓	50 !
▶ Provide Patient Education	-	100 ✓	100 ✓	100 ✓	50 !
▶ Reconcile Medications for Transitions of Care	-	50 !	50 !	50 !	0 !

Patient Feedback for their Care Teams

Composites - Achievement Scores



0 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100

Worse **Percent of members reporting satisfaction** Better

↕ Statistically significantly higher/lower than Oregon

■ WINDWC ■ Oregon High Benchmark
■ Oregon ■ Oregon Low Benchmark

Thank you!!!!

- Keli Christman – Practice Administrator
541-426-4502
keli@windingwatersclinic.org
- Renee Grandi, MD
541-426-4502
drgrandi@windingwatersclinic.org
- Lisa Ladendorff – Executive Director,
Northeast Oregon Network (NEON)
lladendorff@neonorgeon.org