

Recognizing Outstanding Service Excellence



Laura Zeigen
Library

Katie Jones, on behalf of the entire Physician Assistant Program, submitted the following nomination...

Laura Zeigen has shown herself to be very passionate about her work as a librarian and educator at OHSU. Her work focuses on the user experience and she excels in putting the appropriate resources into the hands of the people who need them. Laura learned of a grant that was being offered through the National Network of Libraries of Medicine which would enable Oregon physician assistants to improve awareness and use of reliable health information resources. She immediately came to the faculty of the OHSU Physician Assistant Program with the idea of applying for this grant. Laura involved program faculty as she gathered information. She asked for input, listened and learned. She made the effort to learn about our program, the PA profession and the needs of students, faculty and PA professionals. Through Laura's tireless efforts, the application for a grant titled Health Information Literacy Partnership: Oregon Physician Assistants and the OHSU Library was approved. Shortly thereafter, Laura kicked into high gear to implement ideas. She has been working with the PA program to create a curriculum for in-person training sessions, online tutorials, and a web site with information specifically for PAs. Laura has been instrumental in getting this project off the ground, serving as the workhorse on the project while also providing support and enthusiasm. As a part of this grant, Laura has made it a priority to communicate and educate clinical PAs about the resources that are being developed. She created web-based subject guides for the clinical year of the program that are organized by specialty and are linked through Sakai. Those who are lucky enough to have worked with Laura find her to be intelligent, hard working, easy to engage, cheerful, gracious and willing to help, and consistently goes a mile beyond expectations.

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