

Recognizing Outstanding Service Excellence



Mirjana Kasap Trifunovic
Contracting Services Group

Rossanna Bosch from Contracting Services Group submitted the following nomination...

Mirjana was presented with a contract request that was nearly an impossible situation, just a couple of the examples of the issues at hand: 1) several pages of terms and conditions that were not favorable to OHSU 2) extremely short turnaround time expectation 3) Compliance requirements (e.g. Export Compliance Law language). By late Friday afternoon, the contract issues had not resolved which put at risk a \$25,000 discount. After negotiations and many hours that evening, Mirjana received a call requesting her to come back to the office to process the purchase order (all other buyers in the office had already gone home for the weekend). She took time away from her family and weekend to come back into the office to process the required documents and in the process was able to help OHSU save \$25,000. While we have been short staffed, Mirjana has been working extra hours to support our department. We really appreciate her work and her commitment to our team.

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