

Recognizing Outstanding Service Excellence



Janice Tendler

Doernbecher-Gastroenterology

A patient's grandmother submitted the following nomination...

Our family is so blessed to have stumbled into Janice Tendler's care. My granddaughter has battled with gastro-intestinal problems all her life. As you can imagine this is a very sensitive issue as a child gets older. At age 7 1/2 her pediatrician referred her to a specialist. After the second visit to this doctor (not at OHSU), my granddaughter asked me why he was so mad at her. We never returned.

It took about six months to help her deal with this negative experience and agree to see a different doctor. We then got an appointment with Janice. Understandably, she was very hesitant to go. She approached Janice very shyly, but within that first appointment she was expressing not only her physical problems to Janice but how it made her feel.

We have been seeing Janice for about a year now. My granddaughter has been able to stop seeing her counselor as Janice has been able to help her with her self-esteem as well as her physical issues. My granddaughter trusts Janice and will ask to see her if she is having a problem.

Janice has given us the liberty of calling her if we need to (we hope to never take advantage of that) and even made a special trip to Vancouver (on her own time) to bring something to the clinic to help my granddaughter. Janice has helped our whole family keep our sanity.

Janice keeps us focused to a future for my granddaughter without these problems. We could not be more grateful. Janice not only has wonderful skills as a medical professional she has the biggest heart of anyone we have come in contact with.

Thank you OHSU for having her on your staff. We thank God for her.

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