



Recognizing Outstanding Service Excellence

SARAH REEDER — ELECTRONEURODIAGNOSTIC TECHNOLOGIST, CLINICAL NEUROPHYSIOLOGY

I just wanted to take a second today and let you know about someone that went above and beyond yesterday. Sarah Reeder, one of the EEG techs, was hooking up a 4-year-old for video EEG yesterday who was having difficulty cooperating. We ended up scheduling sedation with the anesthesia team for this patient later in the afternoon. However, Sarah continued trying and eventually we were able to hook up the kid without sedation. It took her about 5 hours to hook up the leads but it saved us thousands of dollars and saved the child from requiring sedation. She had a positive attitude all along and the parents were very thankful for her willingness. Just wanted to pass thing along and say how much we appreciate having techs that are invested in the patients and the job they are doing, and are willing to go above and beyond.

Submitted by Andrea Frank, Pediatric Neurology and Sherry Padgett, Clinical Neurophysiology

GOLDEN ROSE AWARD RECIPIENT

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