

Recognizing Outstanding Service Excellence



**David Robinson, Ph.D., Interim Provost
Education and Research**

Michelle Eigner, from the Physician Assistant Program, submitted the following nomination. . .

Last weekend we held our Physician Assistant graduation in the OHSU Auditorium. When we arrived to set up we found the podium was not functioning. We soon realized all technologies were down, including the lights. I immediately contacted Education Communications (EDCOMM) and they responded quickly and started paging staff to respond. Our program was a little nervous, as we had 300 people arriving shortly. I soon got a call from EDCOMM letting me know that they were unable to get a hold of tech support but the interim provost, David Robinson, PhD, lived close by and he would be coming by to see what he could do. Dr. Robinson came in on his way out of town and took the time to fix all the problems we were having. Dr. Robinson truly represents OHSU's commitment to service excellence. We would like to thank Dr. Robinson for going above and beyond and for saving the OHSU PA program's graduation.



Award Recipient - September 2009