

## Recognizing Outstanding Service Excellence



**Elizabeth "Jane" Parmenter**  
*Gresham-Hematology/Oncology*

**Linda Bortolin from Tualatin Hematology/Oncology submitted the following nomination...**

I would like to nominate my colleague Jane for the Golden ROSE Award. Jane is passionate about Nursing and has shown commitment to patients as well as to OHSU. She is a caring and dedicated Nurse. About three years ago a family member became ill and Jane moved to The Dalles to care for them. Everyone thought it would be a matter of time before she would leave due to the distance she now had to travel to get to work and the care she was now providing to her family member. We were wrong. Jane did not let these obstacles interfere with her dedication to her career here at OHSU. She continues this balance. We have a very busy office and Jane remains poised, calm and professional at all times. She is a resource of information and during her busy day with patients she will make time to give guidance to a colleague or peer. There was a day that I observed her dealing with a life and death issue concerning her family member on her breaks and yet it did not affect her commitment to patient care that day. She gave no less of herself to her patients. She is someone I admire. This year Jane's office was recognized for being in the 75th percentile for service excellence. I know Jane had a great deal of influence in delivering exemplary patient care. I feel this award would thank her.

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