

Recognizing Outstanding Service Excellence



Dr. Nick Gideonse
Family Medicine—Richmond

Ann O'Connell from Family Medicine—Richmond submitted the following nomination. . .

During one of our worst snow storms, December 22, 2008, Dr. Gideonse agreed to meet several of his patients at the local Rite Aid Pharmacy and personally handed patients prescriptions that they needed. Richmond Clinic wasn't open that day because the door was frozen shut. Dr. Gideonse creatively worked around this obstacle to be of service to his patients who needed their medicines. This was above and beyond. Likewise, that same week, Dr. Gideonse took a call from one of his uninsured patients who sustained a head injury from riding his bicycle in the snow. The patient did not know whether or not to try and call an ambulance (in the snow) and try to get to the Emergency Department. The patient was unsure if he had sustained a serious head injury or not. Dr. Gideonse drove to the patient's home, did a neurological assessment, and determined that the patient did not need to call an ambulance. Dr. Gideonse, again, went above and beyond for one of his many patients. Dr. Nick Gideonse is truly deserving of his title of "The Physician of Last Resort!" There is nothing that Dr. Gideonse won't do in the spirit of better service to patients.



Award Recipient - February 2009