

Recognizing Outstanding Service Excellence



Mary Nichols
Transfusion Service

Karen Driscoll from Pathology/Transfusion submitted the following nomination...

Mary Nichols is Lead Technologist/Transfusion Service/Dept of Pathology/ OHSU and a 22 yr. veteran at OHSU. While OHSU/Pathology/TS has been a lead institution in the country, introducing EC(electronic cross matching), TS instrumentation Provue (06/2005), surgery instrumentation(Bloodsafe and Hemonine, 02/2010) thus placing OHSU at the forefront of WHO 128 (worldwide bar code labeling); it is through the technological and intellectual efforts of Mary these accomplishment have been implemented. Using VB application (visual basic) programming skills among others, Mary has been the technologist writing these programs, introducing this technology, validating and teaching within the TS community. Additionally, Mary has voluntarily written programs which print bar code labels for all transfusion products, reagents which adjust lot numbers/outdates and various downtime tags and forms when HCLL (TS software) is not operational. This has major impact for all OHSU patients receiving blood products; nursing uses these bar code labels within Epic (2011) when administering any blood product. It is again, Mary who gives of her intellectual programming capacity to assist both TS manager, Beth Miller and Technical Coordinator, Janice Grier in their ITT efforts for their respective positions. All of these efforts are above and well beyond the role of Lead TS Technologist at the bench which she does admirably. Mary daily work is more than exemplary individual service; she is an inspiration to doctors, nurses, patients and laboratory employees providing competence, professional and improved communication, quality level of care and education through innovation and ITT technology. Mary's VB bar code labels appearing on TS blood products enable OHSU hospitals and clinics (via EPIC) to promote the highest level quality assurance for patient transfusion.

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