



# Recognizing Outstanding Service Excellence

## **DEIDRE NAUMAN — RESEARCH ASSOCIATE, KNIGHT CLINICAL RESEARCH**

I am a breast cancer patient who participated in the ISPY program. I was fortunate to work with Deirdre Nauman, ISPY nurse coordinator who was there for me literally day and night. Deidre made sure I had her cell phone number as well as access to her email. I was in touch evenings and weekends as needed. I was on an investigational drug, Neratinib, which was extra challenging for me. With Deidre's help, managing my case and providing direct access to Dr. Chui, she made chemo more tolerable. Never fail, Deidre visited me weekly during chemo treatments and we discussed everything from how I felt to what she can do to make it easier. She was there with me every step of the way during chemo making sure all my needs were met. With such help, who needs more nursing intervention programs? I am appreciative of OHSU's fully coordinated program.

*Submitted by a patient*

**GOLDEN ROSE AWARD RECIPIENT**

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