## Recognizing Outstanding Service Excellence



Matthew Griffee, MD Anesthesiology

## **8CSICU RN's and Staff submitted the following nomination . . .**

We, 8CSICU RN's and Staff would like to take this opportunity to nominate Matt Griffee, MD for a Golden ROSE Award.

We feel Dr. Griffee deserves this award because he is an exceptional physician with numerous extraordinary qualities. He is intelligent, witty, approachable and receptive.

He has an amazing rapport with patients and their families. He takes that extra step to explain procedures, pathophysiology, and outcomes to patients and their family in a respectful, non-condescending manner. He has the ability to be gentle or straightforward depending on the needs of the family and the patient, which is truly a gift. He will frequently pull up a chair in the patient's room and talk with families one-on-one in a compassionate way with a good response to this approach.

His addition to our unit has made our work easier and more enjoyable. He always asks the opinions of the nursing staff and includes us in the care and treatment of the patient; he definitely makes us feel part of the team. Dr. Griffee always responds in a timely fashion when paged with an issue and addresses all needs before he moves onto the next patient. His desire to teach and willingness to go out of his way for others to help them learn is evident daily. He is an all-around excellent individual. He has a depth of knowledge and is a reliable resource.

Dr. Griffee is composed in emergent situation and his demeanor seems to have a calming influence on the room which then allows things to run more smoothly. Additionally, he is an amazing multitasker. For example, during a recent code situation where multiple doctors responded, Dr. Griffee was able to give the history of the patient, events of the day, while simultaneously doing chest compressions and then setting up to open the patient's chest. He did all this with a calm and even composure. You would have never guessed he was stress about the situation. Fantastic!!

Dr. Griffee is also the quintessential team player with the ability to sense the needs of those around him, especially the nursing staff. For instance, he will bring a tired colleague a cup of coffee or offer chocolate to busy, tired nurses. He exhibits an attitude that this is a team effort and that no one member is more important than the other. He believes that each person has a unique part of the puzzle to contribute to the team with the patient being placed first and foremost.

We hope that Dr. Griffee is awarded this special Rose for he truly deserves to be recognized and rewarded for all that he does.

