

Recognizing Outstanding Service Excellence



Anthony Mulholland, R.N., B.S.N.
Administrator on Duty

Andrea Vandomelen from Pacific Northwest Transplant Bank submitted the following nomination...

In his role as Administrator on Duty, Anthony is frequently pulled in many directions throughout the workday. Despite that, he makes us feel like a priority and routinely goes above and beyond to advocate for organ donation and transplantation. As Organ Donation Coordinators at the Pacific NW Transplant Bank, we work with families at a very difficult time in their lives, the death of a loved one. This time can also be very difficult for staff; nurses, physicians, and other care providers who have worked to save the life of the patient. In these moments of crisis and loss, Anthony demonstrates strength, compassion, and empathy. He can be counted on to balance the needs of family, staff and donation coordinators with a sensitivity that is unparalleled. At the same time, Anthony never forgets that there are lives to be saved through the gift of a donor organ. Balancing the needs of the donor family with those of the waiting recipients requires the expertise of someone who can create a trusting and calm environment. When the donation process is initiated, he is called to the critical care unit and upon arrival his mere presence eases anxieties and creates calm. PNTB and hospital staff trusts that he will serve the needs of the family while at the same time advocating for the needs of waiting recipients. In an environment that can be chaotic and stressful, Anthony is patient, he listens, he is present and he makes himself available for whatever is needed under the circumstances. We are deeply grateful for his presence and support at OHSU.



Award Recipient - June 2010