



## **EDWARD MARCELL — MANAGER, HOSPITAL TRANSPORTATION**

In the healthcare field, first impressions count for everything. The first encounter can make or break a relationship. At OHSU, we have an employee that specializes in building relationships. This is not only reflected through his own actions but also through service excellence of his staff. The name of this man is Edward L. Marcell.

Ed, the man that wears the three piece suit and always looks good, is a caring, patient mentor and an innovative leader. He is also committed to promoting diversity and inclusion. An interaction with Ed only has one outcome—a good one. I had the opportunity to work for Ed for 2 ½ years as a patient transporter and during those years I learned so much from him. In his eyes, everyone has potential. Under Ed's guidance and support, numerous transportation employees have pursued their educational goals with many resulting in careers here at OHSU.

Ed inspired the love that I have for medicine and patient care today. Due to this inspiration, I now work as a medical assistant in the Internal Medicine department and serve as the Ryan White Coordinator for our clinic. Working with Ed made me feel like being a part of a family. In a family people love and care about each other. Long after the days when Ed no longer roams the hallways of OHSU, his presence, his legacy of excellent patient care and exceptional commitment to mentoring will be forever felt. I consider myself and the OHSU lucky, to have had the opportunity to serve and work alongside such a great person who exemplifies all the core values that we represent at OHSU.

*Submitted by Sheldon Lenford, Internal Medicine*