

## Recognizing Outstanding Service Excellence



**Father James Kolb**  
*Volunteer Services*

**Elizabeth Young from 7C Medicine Intermediate Care submitted the following nomination...**

On Christmas day we had a patient who was on comfort care. When his family came to say their last goodbyes they were understandably very tearful and wanted to know if a catholic priest could come and say some last prayers for their father. There was no one on call since it was Christmas but I was given the phone number for a priest who volunteers at the hospital. I called and left a message for him not thinking he would call back on Christmas morning. To my surprise he not only called back but came up to the hospital within half an hour. The patient ended up dying 3 hours later. Father Kolb demonstrated such a caring, selfless, compassion that day. He made a very difficult situation just a little bit easier for this family.

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