

Recognizing Outstanding Service Excellence



Mark Kettler
Radiology

Joan Laufer from the Breast Center submitted the following nomination...

Dr. Mark Kettler is a dreamer. He dreams all the time about improving breast imaging, breast care, patient experience of breast related care: the environment, the practice, the necessary skills. He is not just a dreamer, though. Mark takes the time and expends the effort to make his dreams come true. I have worked with Mark for 5 years and he has impressed me all along as a person who sees what can be improved for patients and the goals of the university and works very hard to facilitate changes or actually devise the solution himself. Two years ago or so Dr. Kettler, noting a gap in the education of medical students, set out to devise an elective curriculum for fourth year students to learn all about the experience of people with benign breast problems and breast cancer. He created a thing of beauty that has spilled over to include the Ob/Gyn interns, too, who, prior to this curriculum, received no focused breast educational experience. The students spend time in women's imaging, in the Breast Health Clinic, at the Comprehensive Breast Cancer Clinic, with OHSU and outside surgeons and other practitioners, in lactation services - anything that involves the care of women and men dealing with a breast issue. Breast problems are fraught with anxiety and Dr. Kettler's curriculum is teaching our new and soon-to-be physicians what the patients go through whatever their diagnosis might be, how they present, how we care for them. The students have been enthusiastic about this course and Dr. Kettler has been contacted by outside sources interested in what he is doing here at OHSU so they might incorporate a similar curriculum at their facilities. He is now working on other specialty areas to introduce the same type of quality and intensive learning experience so more students and young physicians can enhance their skills and understanding when it comes to caring for our patients. Dr. Kettler demonstrates the best of OHSU imagination and creativity and embodies the work ethic that makes things happen. He is a living representation of the OHSU mission. For his dedication, hard work, dreams, vision, commitment and love of teaching I nominate Dr. Kettler for the Golden ROSE Award.

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