

Recognizing Outstanding Service Excellence



Sylvia Jung

registered nurse, 7C Med/Intermediate Care

Alissa Augustus submitted the following nomination...

During the month of August, we had a comfort care patient on 7CIMC. On a Sunday afternoon, it became clear to staff that the patient's death was nearing. It is my understanding, that Sylvia Jung, RN was caring for her own patient assignment when she heard the patient's team of doctors discussing this patient's imminent death. The patient did not have family at the bedside with her. When Ms. Jung realized that the patient was alone in her room, she went above and beyond offering to stay with the patient. After Ms. Jung completed her 12 hour shift, she clocked out and sat in the patient's room talking to and praying with her. Ms. Jung, was there in a time of need, when one of our patients needed comforting and she offered a warm heart and a caring hand. The patient passed away peacefully on our floor and thanks to Sylvia her last moments were that of a caring, warmhearted nurse sitting by her bedside praying with her.

September 2010

