

Recognizing Outstanding Service Excellence



Jessy Infante
custodian, Environmental Services

Karen Hale from Phlebotomy submitted the following nomination...

OHSU receives many trauma cases, including a friend of mine recently. He had suffered extreme leg trauma as a result of being hit on his motorcycle by a vehicle performing an illegal maneuver. He suffered through bone grafts and other painful procedures in an attempt to save his right leg. After exhausting all other routes and speaking with his doctors, he eventually made the decision to amputate below the knee. It was not an easy decision. On one of my visits he told me about Jessy. Jessy works in housekeeping and I see him regularly on my inpatient phlebotomy rounds. You see, Jessy is a double amputee himself, yet is always a smiling face around the hospital. A couple of days before the surgery my friend was in a very dark place and Jessie happened to come into his room and say a few kind words. I don't know what those words were or if he even knew the impact they would have but I know it meant a lot to my friend. After a very successful amputation I was again told by family members that "Jessy has become quite invaluable to us". That means a lot to me and makes me proud of where I choose to work.

August 2010

