

Recognizing Outstanding Service Excellence



Linda Glenn, C.N.M.,
assistant professor, Midwifery

A patient submitted the following nomination...

When I was diagnosed with breast cancer, the first thing I did was contact my midwife Linda. Yes, my midwife. Honestly, I would have contacted her with whatever serious illness it had been. Why? Because I know that Linda – whom I hadn't even seen since the birth of my last baby nearly 3 years ago – is completely committed to her patients, interested in and knowledgeable about all aspects of women's health and would have great advice for me. Some of the advice she gave me during childbirth I have drawn on repeatedly in other tough situations. I find it hard to imagine anyone panicking when Linda is in charge. I should have recommended her for a Golden ROSE Award ages ago on the basis of the wonderful experiences I had with her as a midwife. But now I am also able to tell you how great she is when you are not her patient. After I emailed Linda about my breast cancer, she quickly emailed me back with just the right mix of sympathy and practicality. She introduced me to a friend and colleague who had recently gone through breast cancer treatment. Linda's friend called me on the weekend to talk and offer her experience and has been a valuable resource throughout my treatment. Throughout my four months of treatment, Linda regularly checked in with me, offering words of support, sharing her personal experiences with breast cancer in her family and thoughts on things I might explore to make treatment easier. Because of her practical impact, I have found a new Primary Care Physician at OHSU with an interest in breast cancer who has been very engaged with my treatment. The support Linda and her friend have given me has made my breast cancer experience so much easier. Their compassion and engagement was part of what made OHSU feel like a family rather than a giant hospital system. And you know what; I still haven't seen Linda or her friend in person!

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