

Recognizing Outstanding Service Excellence



**Felicia Johnson, P.A.S. Specialist
Emergency Department**

Brian Hallin, from Public Safety, submitted the following nomination. . .

On April 29, 2009 at approximately 2:00 p.m., Felicia reported two emergency room patients who were possibly committing fraud in order to receive medical services. Felicia had remembered one of the patients from the previous month, which at that time had checked into the emergency room using a different name. Felicia questioned the person who told her that she was mistaken. However, Felicia knew better and had the person write down her social security number twice at two different times. Because of Felicia's concern, persistence, and dedication, Public Safety was able to take both people into custody for multiple criminal charges. Due to Felicia's investigatory skills she potentially saved OHSU thousands of dollars.



Award Recipient - May 2009