

Recognizing Outstanding Service Excellence



Dawn Iveane-Curell

Parking

Jessica Bennett, on behalf of the Transportation and Parking staff, submitted the following nomination...

After reading what happened on the 64 bus line recently, we felt it was absolutely necessary for Dawn to be nominated for a Golden ROSE Award. In case you missed the story on Staff News, here is a summary: an employee had a ruptured ovarian cyst and was in extreme pain. Dawn got the ball rolling by recruiting other bus riders to talk to the bus driver and fellow passengers and everyone agreed to skip the usual stops to get this woman to the Emergency Department (ED) and then back-track to the regular stops. Dawn called the ED to arrange for a wheelchair to meet them curbside and asked a couple of fellow bus riders to obtain the wheelchair upon arrival and help this employee off the bus. This is not the first time Dawn has come to the aid of an OHSU employee in distress. Back in November 2010, a co-worker in our office had a grand mal seizure in the bathroom after closing for the day.

Everyone else had left for the evening, but Dawn was in the office next door and again sprang into action. She called Public Safety to get a wheelchair escort for our co-worker to the Emergency Room, and even stayed with her in the waiting room until a friend arrived to provide company and a ride home for our co-worker. Dawn is always extremely kind and respectful to everyone. She volunteers her time every week at the Ronald McDonald House and shares tips for healthy living with the entire office. She truly cares about humankind; friend, co-worker, stranger... it doesn't matter. We expect nothing less from Dawn. She is truly a hero when others are in need, and definitely deserves a Golden ROSE in recognition of her service.

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