

Recognizing Outstanding Service Excellence



Michael J. Conlin, M.D.
Urology

The Staff from Urology and Linda Palmer from Rehabilitation Services submitted the following nomination. . .

One of the things we really like about Dr. Conlin is that he truly wants his patients to understand that he is approachable. He shares his email address with patients and encourages them to get on My Chart to communicate any questions or concerns. He feels very strongly about the patient having the power to access their own information, to stay informed, and to participate in their own health care program. Dr. Conlin also works equally hard to communicate and teach what our physicians do on a day-to-day basis. He encourages the residents and staff to be well informed by organizing the "Brown Bag" lunch program. The program includes slide presentations on urological procedures followed with a question and answer session. The program helps us empathize with our patients feelings of anxiety regarding diagnoses and has better equipped us to understand and better meet the needs of our patients. Dr. Conlin directs the residency program and has been instrumental in recruiting new faculty to help strengthen the division and increase revenues. He actively reaches out to local and rural community providers through lectures and education. His expertise in Endourology and Laparoscopic surgery have allowed him opportunities to proctor other surgeons in our state and greatly improve the Renal Transplant donor program by moving from open donor to laparoscopic donor nephrectomies which allows faster recovery for donors. Dr. Conlin was instrumental with the process and successful acquisition of the da Vinci surgical robotic equipment here at OHSU. In our opinion, he is a talented surgeon, professor, and a very well balanced individual who is a deserving candidate for the Golden ROSE Award.



Award Recipient - August 2009