

Recognizing Outstanding Service Excellence



Priscilla Andres
Human Resources

Michael Rennick, on behalf of the Healthcare Cultural Advocacy Team, submitted the following nomination...

The Golden Rose is typically awarded for individual employee achievement; however there are also times we need to recognize key leaders for significant achievement in the creation of an environment that fosters excellence and innovation. The Healthcare Cultural Advocacy Team (CAT) enthusiastically forwards a nomination for Priscilla to be recognized for a Golden Rose Award for championing diversity and inclusion at OHSU Healthcare, strongly impacting the Pillars of People, Service, Quality and Growth. Like all great leaders, Priscilla's accomplishments are not hers alone but rather team and organizational achievements that she actively promoted and fostered. Priscilla challenges the organization to incorporate diversity in our daily work. She is described as always "diversity minded" when making decisions. She challenges colleagues to continually reflect on how increasing our cultural competence will help our organization and our patients. In 2009-2010, Priscilla in partnership with other HR directors, championed the diversity related employee appreciation campaign; recognizing various cultural groups with on-site lectures, culturally relevant cafeteria celebrations, and a high level of community engagement. Underscoring the relevance of cultural competency to the Healthcare Mission, HR established the permanent position for the Program Manager for Diversity and Inclusion in 2009. Sponsorship of the Healthcare Diversity and Inclusion website, Priscilla's words and daily actions, have significantly affected our organizational culture, helping us appreciate and value differences, and recognize that these differences make us stronger.

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