

Recognizing Outstanding Service Excellence



14K

Bone Marrow Transplant

A patient submitted the following nomination...

Recently, I spent some time with your staff on 14K while on the road to recovery. To say that I was surrounded with the cream of the crop of nursing at its finest is an understatement. Your dedication to the comfort and care of your charges is exemplary and goes far beyond any expectations that might be conceived as standards of care. I used to wonder why someone would place a hospital at the top of a hill but am now convinced I have discovered the answer. It is simply that you need the height to house the angels that inhabit the premises. It is right their dominion be in those lofty environs because that is where you operate and work your magic. One day, I remember telling the doctor at morning rounds that I had experienced a particularly rough time the night before. I told him God had not sent me a Nurse – He had sent me a Mom. The palpable love, concern, compassion and consideration are unforgettable and so very much appreciated. I found no lack of desire from the staff to share their personal lives with me as we found commonality to begin bonds. It helped pass the time and added a very personal touch. It surely takes very special people to want to work in this arena. The staff on this floor have taken the best of the best and honed their skills into something that surpasses superb performance. Oregon Health & Sciences University needs to be very proud of what they have created there. Again, thank you for all you have done to make a difficult time easier and more endurable by what you have accomplished. There are truly angels in this world- you have proven that.



Award Recipient - December 2009