Questions and Answers

I’m graduating. When does my PacificSource Student Health Insurance coverage end?

All graduating students who were registered for spring term have coverage that extends through the summer and will terminate 9/21/16. The only exception is 4th year graduating medical students whose coverage will terminate 6/30/2016.

What are my options for continuing my insurance after graduation?

The Student Health Insurance Plan through PacificSource does NOT offer a continuation plan for those students that are graduating. OHSU has engaged with HPOne, a leading provider of healthcare exchange services to individuals needing private health insurance coverage. HPOne can assist students who need help selecting a private insurance plan. The licensed Advisors at HPOne will work with you to explore the insurance plan options available to you. The consultation is free- simply dial 1-844-854-0659 or review plan options online at www.hpoexchange.com/ohsubenefits. Insurance coverage can also be pursued through independent brokers, directly from the Insurers or the federal exchange. There are free certified health insurance agents and community partners throughout the state who can help you with the application process and enrollment. http://healthcare.oregon.gov/Pages/get-help.aspx

Can I continue to use the JBT Health & Wellness Center after graduation?

Typically access to JBT ends at the end of the month in which you graduate. If you are an established patient at JBT, please talk with your provider about any needs you might have. Our providers are happy to help you transition to care outside of JBT Health & Wellness Center and will work with you individually to establish a plan.

Are there any other options for insurance coverage?

Insurance coverage can be pursued through independent brokers, directly from the Insurers (Kaiser, BCBS, Healthnet) or through the federal exchange. OHSU has engaged HPOne, a leading provider of healthcare exchange services to assist students who need help selecting a private insurance plan. Please see https://www.healthcare.gov/ for more information or www.hpoexchange.com/ohsubenefits. You can apply for the Oregon Health Plan (Medicaid) through the federal exchange link above.

How do I obtain a certificate of credible coverage from PacificSource upon graduating?

In order to qualify for a special enrollment period with the federal exchange, you will need a certificate of credible coverage which indicates when your current insurance ended. This certificate can be obtained by calling our broker, Wells Fargo at 1(800)-853-5899.

What are other community resources I can use in the meantime?

**Behavioral Health**
Multnomah County Crisis Line
503.988.4888

Cascadia Behavioral Health
Urgent Walk-In Clinic
2415 SE 43rd Ave.
Portland, OR 97206
7 a.m.-10 p.m.

**Urgent Care**
OHSU Richmond Walk-In Clinic
4212 SE Division
8 a.m.-8 p.m. Monday-Friday, 9 a.m.-3 p.m. Saturday
503.418.1500

ZoomCare-Locations throughout Portland area
http://www.zoomcare.com/
503.684.8252

**Reproductive Health**
Planned Parenthood-Locations throughout Portland area
www.pppnw.org