

Quality health plans & benefits  
Healthier living  
Financial well-being  
Intelligent solutions



# Worldwide Medical Information and Assistance

[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)



## WORLDWIDE MEDICAL INFORMATION AND ASSISTANCE

With one phone call, On Call International can provide you with up-to-date worldwide medical information, including:

- Required and recommended vaccines
- Referrals to area hospitals and providers

On Call International is your ticket to peace of mind. Terms and conditions apply.

See plan documents for a full description of coverage terms, including exclusions, limitations and benefit maximums.

A Student Traveling in Mexico was struck by a bus and was admitted to a local hospital. On Call's medical team immediately started monitoring her condition. Because it was determined she would be hospitalized alone for more than 7 days, On Call coordinated a round-trip plane ticket for her mother to fly to her bedside. After a week in the hospital, On Call's medical team and the patient's treating physician determined the patient was medically stable enough to travel home. On Call arranged for a nurse escort to accompany her home in upgraded seating.

## MEMBERSHIP PROGRAM

- 24/7 Worldwide Medical Information & Assistance\*
- Unlimited Emergency Medical Evacuation
- Unlimited Medically Necessary Repatriation
- Visit by Family Member/Friend if hospitalized alone for 7+ days
- Emergency Return Home in the event of death or life threatening illness of a parent, sibling or spouse
- Medical Monitoring
- Medical/Dental/Pharmacy Referrals
- Hospital Deposit Arrangements Assistance
- Prescription Drug Replacement Assistance
- Pre-Trip Planning

## TRAVEL ASSISTANCE

- 24/7 Emergency Travel Arrangements Assistance
- Translation Assistance
- Emergency Travel Funds Assistance
- Lost Travel Documents Assistance
- Assistance with Replacement of Credit Card/Travelers Checks
- Legal consultation and referrals
- Delayed baggage tracking

## SECURITY ASSISTANCE\*

- Political Evacuation
- Natural Disaster Evacuation

You can reach On Call by visiting  
[www.aetnastudenthealth.com](http://www.aetnastudenthealth.com)

Call in the U.S. or Canada:  
**1-866-525-1956**

Call collect from anywhere in  
the world:  
**1-603-328-1956**

\*This is only an outline of your plan benefits/services. Please refer to the Description of Covered Services found at [www.aetnastudenthealth.com](http://www.aetnastudenthealth.com) for a full description of coverage terms, including exclusions, limitations and benefit maximums.

Chickering Claims Administrators Inc. (CCA) provides access to certain Accidental Death and Dismemberment (AD&D); Medical Evacuation/Repatriation (MER); Natural Disaster and Political Evacuation (NDPE); and Worldwide Emergency Travel Assistance (WETA) coverages and services through a contractual relationship with On Call International, LLC (OnCall). Unless provided by Aetna Life Insurance Company, AD&D coverage, MER coverage and NDPE coverage is underwritten by United States Fire Insurance Company (USFIC). These services, programs or benefits are offered by vendors who are independent contractors and not employees or agents of Aetna. This material is for information only. Health insurance plans contain exclusions and limitations. Information is believed to be accurate as of the production date; however, it is subject to change.