MISSION
Excellence in education, research/scholarship, clinical practice and community service

VISION
National leadership in health and science innovation for the purpose of improving the health and well-being of Oregonians and beyond

VALUES
Transparency
Diversity
Quality
Service excellence

GOALS

PEOPLE
Attract and retain the best talent through an engaging and supportive culture

ACCESS
Lead with yes to provide:
- Right care
- Right time
- Right place
- Right staff

VALUE*
Create a network that excels in quality, safety and service that is nationally recognized and affordable to our patients

ACADEMICS
Be a leader in teaching, healing and discovery
Educate and train the next generation of clinicians

METRICS

1. Engagement of faculty and staff at the 75th+ percentile
2. Low faculty and staff turnover
3. 99.9% acceptance of transfers
4. Primary care 3rd available: same day/next day
5. Specialty care 3rd available: within 14 days
6. Mortality, readmissions, HAI and patient satisfaction = top 10 in Vizient AMC rankings
7. Per member per year (PMPY) costs lowest in our region
8. Remain financially strong in order to continue our mission
9. Be nationally recognized for our academic programs
10. Demonstrate growth in research discoveries that save and change lives

* (Quality + Service)/Cost

CULTURE
THE POWER OF ONE: TOGETHER WE IMAGINE, INSPIRE, ENGAGE AND EXCEL

IMAGINE
Invent the future
Simplify complexity

INSPIRE
Connect to the mission
Lift others

ENGAGE
10/5 rule
Assume positive intent

EXCEL
Say do ratio 1:1
Reach higher

OHSU CLINICAL ENTERPRISE
Strategic Plan
2018 – 2020

HOUSE RULES
WORK INDOORS
95% of efforts should be on work ‘inside the house’

BUILD EQUITY
Focus first on highest-impact opportunities

DATA BEFORE DRAMA
Get the facts before you react