Jonathan Shaw Receives Rose Award

Dr. Jonathan Shaw was recently recognized for Outstanding Service Excellence and is a Golden Rose Award recipient for January 2009. He is a third year resident and sees patients at the Richmond Clinic.

Kym Cumbo from OHSU Family Medicine at Richmond submitted the following nomination . . .

Yesterday, Dr. Shaw saw a patient who had infections in both legs (one of which was broken) and who had been unable to get to the pharmacy to get her antibiotics and pain medications due to the weather and severe pain upon walking.

Dr. Shaw called the pharmacy and then walked through the snow and inclement weather at the end of day to get her prescriptions and bring them back to her just as her taxi came to pick her up and take her home. Dr. Shaw went above and beyond and gave not only excellent customer service and healthcare; but he embodied the values of compassion, empathy, and service.

Scott Fields: STFM President’s Column

Scott Fields’ monthly column as STFM President, published in the February issue of Family Medicine, discusses “Leadership in Times of Crisis.”

Scott sets the stage by noting, “Much has changed in the world since I became president of STFM in May of 2008. We have entered the most significant economic recession since the Great Depression.”

He goes on to state, “I believe that our leadership should begin with courage, both moral and physical. What is happening to many of the people in our society is in many cases unfair and wrong. We need to be willing to say that it is wrong, and then we need to be willing to put in the effort to try to change the status quo. This may cost us individually, even collectively, — in the short run — but we need to step up to the challenge.”

Read the entire article at Fam Med 2009;41(2):86-88.
STFM Predoctoral Meeting in Savannah, Georgia

This year the Society of Teachers of Family Medicine (STFM) held its 35th Annual Predoctoral Education Conference from January 22-25, 2009, in Savannah, Georgia. OHSU Family Medicine was well represented in leadership by Scott Fields, the current president of STFM, and Daisuke Yamashita, the resident representative on the STFM Board. In addition, nine OHSU attendees gave a total of eight different presentations at the meeting. The conference was held at the Savannah Riverfront Marriott, and during unscheduled evenings and one afternoon, participants had the opportunity to explore the riverfront as well as the many parks, cemeteries, historical landmarks, and restaurants of the graceful Southern city.

The conference theme was “Celebrating Our Strengths: Masters of Complexity and Continuity.” Addressing that theme, Scott Fields co-presented a special session titled “What is Core? Defining Expectations for Our Required Third-year Clerkships” with the conference chairman, Heidi Chumley, MD, from University of Kansas. During the session they asked for participant input and shared information from the STFM task force charged with creating a national document to guide clerkship directors and chairs in developing future family medicine clerkship curricula. OHSU also provided leadership with another STFM project focusing on clerkship experiences. Shawn Blanchard and Peggy O’Neill presented the preliminary results of an STFM-funded study spearheaded by John Saultz and Patty Carney. By means of a specially designed survey, an OHSU research team is investigating the extent to which clerkship rotation sites at nine medical schools across the country have taken on characteristics of the patient-centered medical home.

Other OHSU presenters included Lisa Dodson, who presented “Rural Health Programs: the Third Generation” with faculty members from Indiana University and University of Wisconsin in which they discussed programs designed to attract future physicians to rural America. Also presenting with faculty from other medical schools (i.e., Baylor, Columbia, and University of Wisconsin), Bill Toffler and Kathy Chappelle presented “Innovative Pearls from the NIH-sponsored Behavioral and Social Sciences Education Initiative.” In addition, Bill and Kathy were joined by fourth-year medical student Jill Christensen to give another presentation: “The Lake Wobegone Effect in Family Medicine Clerkship Grading.” Jill is currently in her MPH year, and we are very glad to say she will be applying to Family Medicine residencies in the coming year. Jill was one of only four medical students awarded an STFM Scholarship of $500 to attend the meeting.
STFM (continued)

One of the most creative presentations of the meeting was given by Ryan Palmer, the administrative director of the OHSU Principles of Clinical Medicine course, and Scott Sallay, MD, of the PCM Leadership Team. Co-presenting with faculty from the Medical University of South Carolina, in “Hollywood on a Shoestring: Use of Multimedia Solutions to Enhance a Medical Curriculum” Ryan and Scott outlined innovative ideas and gave practical demonstrations of how to simply and inexpensively make use of video, the internet, and other multimedia to teach a new, technically-minded generation of medical students.

Moving Your E-Mail Address?
Please Tell Us

We do our best to keep you up-to-date with news about our graduates and the Department of Family Medicine. But if you change your e-mail address, we have lost you.

SO… If you change to a new e-mail address, please let us know by contacting Coelieda O’Neil: Phone: 503-494-7595 or oneilc@ohsu.edu.

Thanks. And we’ll try to keep quality newsletters coming.
**Reflections of a Medical Student**

Each OHSU medical student spends five weeks on a required Family Medicine rotation, seeing patients in the office and hospital with Oregon family physicians. As part of this rotation, the students meet several times with the Chairman, John Saultz, and are asked to submit a “Chairman’s Sessions Reflective Essay.”

What follows is the last paragraph of an essay submitted by 3rd year medical student Kevin Jones, following his rotation in Bend working with family physician Bob Hakala:

“On my last day, my preceptor told me a story. He said after his many years of training in school and residency, he began a family practice in Bend. His first patient was three years old and had otitis media. He took care of this patient’s siblings and parents during his career. When he retired, after 30 years of practicing medicine, he called this patient who now had a family of his own. My preceptor invited him to come and be his last patient on his last day of practicing at the clinic. They had cake and celebrated his retirement. I see this as the ultimate ideal of continuity of care. My preceptor believes in this idea so much that his retirement is now a part-time job continuing his mission of helping those in need. I hope I can aspire to such goals during my career.”

Both Kevin Jones and Dr. Hakala have given us permission to print this paragraph. In 1972 Bob Hakala and Roy Hall, now in Klamath Falls, were the first two graduates of the OHSU Family Practice Residency Program. In 2003, Dr. Hakala was honored as Oregon Family Physician of the Year.

**Upcoming Events**

- OAFP Meeting  
  Sun River  
  May 7-9, 2009

- Robert B. Taylor, MD Society Donor Dinner  
  Willamette Star 99-foot Yacht  
  June 7, 2009

- Family Medicine Residency Graduation  
  July 2, 2009

- Merle Pennington, MD  
  Lectures in Family Medicine  
  Kirk Auditorium, 3rd Floor  
  OHSU Center for Health and Healing  
  August 7, 2009

**Thinking Ahead to Next Month’s Newsletter**

If you have news that your colleagues should know about, please send information by e-mail to Coelleda O’Neil at oneilc@ohsu.edu.
Fran Biagioli has been nominated to serve as Vice Speaker of the House of the Oregon Medical Association.

Valeri e King and co-authors from the University of Michigan are authors of a study published in the current issue of the British Journal of Gynecology. The citation is: Mozurkewich E, Chilimigras J, Koepke E, Keeton K, King VJ. Indications for induction of labour: a best-evidence review. BJOG 2009: DOI: 0.1111J/J.1471-0528.0265.x.

Ann O’Connell and Christina Milano recently travelled with David Labby (Medical Director of CareOregon) to Hawaii, where they jointly presented the Primary Care Renewal and Medical Home model to 100+ members of the Hawaii Primary Care Association at their semi-annual meeting in Oahu on January 9th.

Joanne Wu’s first of two publications from her Fellowship work has now been accepted for publication: “Integration of Acupuncture into Family Medicine Teaching Clinics” for publication in the June 2009 issue of the Journal of Alternative and Complementary Medicine. Authors are Joanne Wu, Zhaoxue Lu, Deirdre Donovan, Roger Lore and Meg Hayes.

Rick Deyo, with a multidisciplinary group of coauthors, published an article arguing that we are overdoing imaging, injections, opioids, and surgery for patients with chronic back pain. The full citation is Deyo RA et al. Overtreating chronic back pain: time to back off? J Am Board Fam Med 2009: 22: 62-8. He also gave a keynote address on this topic at the annual meeting of the American Academy of Disability Evaluating Physicians in January.

Rick was also coauthor of an editorial on inter-observer variation in the interpretation of spinal MRIs. The full citation is Jarvik JG, Deyo RA. Moderate vs. mediocre: the reliability of spine MR data interpretations. Radiology 2009; 250: 15-17.

Faculty in the News

Joanne Wu, MD, MPH

Christina Milano, MD

Valerie King, MD, MPH

Rick Deyo, MD, MPH

Fran Biagioli, MD
Family Medicine Retreat 2009

This year’s retreat was held at the Resort at The Mountain in Welches, OR and was a great success. We had a fantastic turnout with almost all residents attending, plus over a dozen faculty participating while others generously covered the inpatient service back in PDX. Retreat activities ranged from yogic breathing and Thai massage with R2 Sarah Present, to improv ice breakers with leadership fellow Christina Milano, to learning how to teach with faculty Fran Biagioli and Brett White, plus picking up some acupressure points from faculty Meg Hayes.

We broke into small groups to discuss our understanding of how the residency is organized and its missions as compared to our own goals. We also discussed our visions of the ideal residency program, and compared them to our current structure. First, second, and third years as well as faculty each created lists of the things they love about our residency program, plus their ideas for change. Responses were positive and insightful, with suggestions that ranged from increasing the sense of “teamness” among residents and faculty, to making self care a part of residents’ required schedules.

These discussions were tied together by our keynote speaker, John Saultz, who offered inspiration to keep working towards change and improvement by sharing stories about our program’s (and our specialty’s) history. He reminded residents that we work for change to benefit those who come after us, not to benefit ourselves.

We finished the retreat with Frank Dornfest walking us through one of Rachel Naomi Remen’s Healer’s Art activities, exploring our personal motivations for being in medicine and (re)discovering the meaning behind what we do.

And between all those serious sessions was plenty of time for fun! Residents and faculty could be found cross country and downhill skiing, snow shoeing, hot tubbing, and making beaded lanyards for our ID’s and stethoscopes. As the night wore on, the dancing and singing got started, as well as donning couple costumes and a lot of laughter.

Overall everyone seemed pleased with the mix between relaxation and reflection, and appreciated the unique opportunity to spend time as a group and get to know each other a little better. We’re already looking forward to next year!
Residency Retreat Pictures

Daisuke Yamashita

Singing are (L to R) Nicole Besik, Liz Grant & Leslie Bryden

It's a Toaster and the toast just popped up.

Dr. Garvin supervising the CT Scanner

Heather Whetstone with great glasses

Dress-up time: L to R: Heather Whetstone, Jessica Cozzens, Nicole Yonke, Sarah Present, Lyndsey McCartney, & Corinne Cohen
Health Resources Service Administration (HRSA) spent Tuesday and Wednesday conducting an on-site Federally Qualified Health Center Look-Alike (FQHC-LA) inspection. HRSA sent one clinical expert, one governance expert and a program officer to conduct the review. The FQHC-LA program has many requirements dictated by federal statute and regulations. HRSA spent 11 hours on Tuesday meeting with board members, clinicians, staff and leadership. Wednesday was another long day spent visiting with OHSU partners, touring our service area and getting a feel for the community that we serve. Many documents were reviewed. Many interviews were conducted. I thank all of you for your excellent participation in this process. Here are the findings from our HRSA site inspectors:

- **100% Compliance with regard to eligibility** – complete review of our public status – Richmond is not owned, controlled or operated by another entity, we are serving a medically underserved population
- **100% Compliance with regard to need & community impact** – review of all documents relating to how our services specifically target health disparities in our patient population
- **100% Compliance with regard to health services** – hours of operation found to be superior to other health centers, robust after hours coverage plan, clinic provides all the required primary, preventive and enabling services needed to serve the population, generous sliding fee discounts available, strong quality improvement plan in place, excellent continuum of care with on-site specialists, full scope deliveries, hospital admitting privileges, collaborative relationships with other safety net sites, excellent staffing model with adequate coverage
- **100% Compliance with regard to management & finance** – organization accurately collects and organizes data for program reporting and supports management decision making, management team appropriate for size, accounting and internal control systems are appropriate, systems in place for reimbursement and billing
- **100% Compliance with regard to governance** – governing board maintains authority to oversee operations, governing board has diverse members that are engaged and meet regularly, board expertise spread across members and encompasses community affairs, local government, finance, legal affairs, and social service.

**Closing comments from the HRSA team:**

- Your clinic board, clinicians and staff are stellar! We appreciated the level of commitment shown by everyone.
- It is clear that your new model of care – primary care renewal (PCR) – has significantly enhanced care. You all should be very proud. This model needs to be taken to other health centers as the model of care for the future.

Continued on bottom of Page 9.
2009 ORPRN Convocation: Practice-based Research: Connecting Communities and Clinicians

April 30 – May 1, 2009
Doernbecher Vey Auditorium
OHSU Campus, Portland, OR

Please mark your calendars now for the ORPRN Convocation on April 30th and May 1, 2009 to be held in Portland on the OHSU campus. This exciting event will highlight the links between practices and communities and explore research and quality of care projects that improve the health of rural Oregonians.

ORPRN clinician members have been invited to bring a community health partner to the convocation and there will be many opportunities to learn about partnerships and build new relationships.

The agenda and registration form can be found on our website at: http://www.ohsu.edu/research/orprn/news/events.html or on Page 15 of this newsletter.

Registration is mandatory and seating is limited.

Please register soon by faxing the registration form to 503-494-1513.

For more information, please email Nancy Rollins at rollinsn@ohsu.edu or call 503-494-0361.

HRSA Inspection at Richmond (continued)

Closing comments from the HRSA team (continued from Page 8):

- The passion about the patients is palpable! Everyone speaks to organizing around the patient population. Clinicians and staff speak of being patient-centered. The team concept is alive and well throughout the building.
- Your board is sophisticated, engaged, and understands health center operations.
- Your OHSU partners speak proudly of all that you have accomplished.
- Your relationship with the University is healthy and well-balanced.

We can expect the next visit to occur in 2014. There will be a few minor recommendations/suggestions forthcoming about strengthening our documentation efforts … but, generally speaking there were no deficiencies found.

Again, thank you to all of you at Richmond for stepping up; talking with the feds and making this site visit so successful. I am humbled to work at Richmond Clinic with all of you.

We knocked their federal socks off!

Thank you,

Ann O’Connell
Executive Director
Pennington Lectures 2009: Save the Date

The Merle Pennington MD Lectures in Family Medicine will be held Friday, August 7, 2009. Now would be a good time to save this date on your calendar.

We have scheduled an outstanding group of speakers and, as in past years, we offer double CME credit for evidence-based presentations, making the Pennington Lectures a cost-efficient way to get education credits, while getting to spend time with colleagues and old friends.

New Babies in Family Medicine

Deirdre Donovan Brown, MD, JD and Eavan welcomed Seamus Eugene Brown on January 15th at 11:57 a.m. He weighed in at 8 lbs 9 ounces and was 20.5 inches.

Deirdre is an Assistant Professor in Family Medicine as sees patients at South Waterfront.

Thanks so much for all of your well wishes and support!

Deirdre, JD, Eavan and Seamus

Drs. Kathryn and Derek Feuquay announced the birth of their son, Cole Matthew Feuquay on January 23rd. He weighed 7 lbs and 14 oz. Kathryn and baby are doing fine.

Kathryn is a 3rd year resident in Family Medicine and Derek is doing a residency in Internal Medicine.

Congratulations to Nellie and Chris Wirsing! Baby Elsie May was born on February 9th at 8:15, weighing 7 lbs 7 oz, 21 inches long. Mother and baby are doing well.

Dr. Wirsing is Assistant Professor at Cascades East Residency in Klamath Falls.
Placing Notices of Job Opportunities for Physicians

Our newsletter goes each month to some 600 persons, mostly family physicians, and especially our residency graduates. We see the newsletter as a way to maintain communication among graduates, faculty, staff, and friends of the department.

If you are a recipient of the newsletter, and would like to send us a notice of a job opening for a family physician, we will be happy to print it. A donation of $100 to help support the newsletter will be appreciated. The notice will run for three months. Please send your item and donation to Coelleda O’Neil at oneilc@ohsu.edu. Please keep it short. We reserve the right to edit submissions.

Positions Available in OHSU Family Medicine

All faculty positions will be filled after 6/30/09 except for the Klamath Falls position.

- Medical Director/Assoc. Residency Dir.  
  Gabriel Park Clinic
- Clinician Teacher @ Richmond Federally Qualified Health Center Look Alike
- FM Chief Resident
- Clinical Leadership Fellow
- OB Fellowship Trained Clinician Teacher  
  Cascades East Family Practice Residency  
  Klamath Falls, Oregon

For more information, please contact Laura Charron at 503-494-6616, or charronl@ohsu.edu.

Sea Mar Vancouver Seeks Family Physicians

Located minutes from Portland, Oregon, the Sea Mar Community Health Center in Vancouver, WA, has opened a new site and is seeking 4 full-time family practitioners to join our growing team. Both physicians and mid-level providers are encouraged to apply.

We are looking for team players with a passion for the underserved. Communication skills are essential. Spanish or Russian fluency is highly preferred, but not required. We offer competitive benefits, including: LOAN REPAYMENT, FULL MALPRACTICE and a sabbatical plan.

If you would like to join our team, please contact:

Carrie Vanzant or Amanda First  
Clinic Manager  
(360) 566-4408  
Clinic Coordinator  
(206) 434-7803
Springfield Family Physicians, L.L.P.  
Recruiting Family Physician

Springfield Family Physicians is recruiting for a physician to join our thriving, independent Family Medicine group. We provide the full range of family medicine with the exception of prenatal and obstetric care, including inpatient hospital care.

This is a partnership track position including guaranteed salary and benefits and financial support while you build your practice. Our fulltime physicians work 4 days each week in the office and currently participate equally in our call schedule, roughly 1 in 9. We are seeking a physician who wants to be involved in practice business decisions and who desires to be a business owner. We might also entertain the possibility of a part-time or employed physician under the right circumstances.

In April, 2007 we implemented an electronic medical record and practice management system, EClinicalWorks. Our beautiful, state-of-the-art, 8 year old building is quiet, efficient and personalized, with 3 exam rooms per provider, central laboratory and EKG, X-ray and 2 surgical suites.

The Eugene/Springfield metropolitan area is located in Lane County, Oregon and is Oregon’s second largest ‘metropolitan hub’. We are 2 hours from Portland and one hour from beaches and the mountains. It is a beautiful environment offering many recreational opportunities. Eugene is the home of the University of Oregon, there are numerous cultural and outdoors events, and the cost of living is reasonable.

Please contact:
Jane Conley,  
Practice Administrator  
Phone: 775-450-4451  
E-mail: janec@springfieldfamilyphysicians.com

There are some patients whom we cannot help; there are none whom we cannot harm.

Faculty Ad: Full Time OB Fellowship Trained Family Physician

Oregon: Full-time, Board-Certified, OB fellowship and C-section trained faculty needed for Oregon Health & Science University, Department of Family Medicine, Cascades East Family Medicine Residency program.

Come and work in a full-time University position with excellent benefits in a University administered, community based program, tailored to provide training for physicians who wish to practice full spectrum family practice in rural America.

We attract excellent residents from throughout the U.S. This unique residency is located in southern Oregon in a beautiful small city that rests in the Cascade Mountains. Come and join a dynamic faculty who need help in realizing the full potential of the available resources.

Responsibilities include resident and medical student teaching, patient care (flexible duties depend on qualifications and can include inpatient and ICU; obstetrics required; with possible high-risk OB call-coverage shared with OB faculty), and ample opportunity and time to pursue scholarly and administrative duties. A safe environment, good schools, and incredible outdoor recreation await the qualified applicant. This is a NHSC loan repayment site, and a suitable candidate may apply.

Please send CV and three references to Robert Ross, M.D., Program Director, CEFPC, 2801 Daggett, Klamath Falls OR, 97601, e-mail robr1228@aol.com, or call (541) 885-4612 for further information. AA/EEO employer.

Independent Clinic is Seeking Family Physician

Tuality Physicians, PC, a primary care clinic in Hillsboro, with five independently-contracted physicians, is seeking a family practice physician.

In this position, the physician will be medically independent, while being expected to conform to our efficient administrative model. The position is full-time, which is four or five days weekly as scheduled. Remuneration is on the basis of a percentage of collections.

Because we are an independent Clinic, we are able to set our own policies, be non-bureaucratic and personalize our practices for the benefit of our patients and ourselves.

Professional and personal relationships within the Clinic are cordial and helpful, and are free of much of the frustration that is so often experienced by physicians who work for large, hospital-owned entities.

If you are interested in this position, please contact me at:
Robert D. Fields, M.D., Director
Tuality Physicians, PC
fieldsrobert@comcast.net
I accept the invitation to support OHSU Family Medicine. Enclosed is my donation.

Name ________________________________
Address __________________________________________
City __________________ State ___________ Zip ________________
Telephone (day) __________________________
E-mail _______________________________________

Enclosed is my check for $______ payable to “OHSU Foundation.” Please write “OHSU Family Medicine” on the check. OR

Please charge my ________ Visa or ________MC

Name on Card ________________________________
Card/Account Number __________________________
Expiration Date ______________________________
Signature ___________________________ Date _____________

Please specify if there is a special Family Medicine Fund that you wish to support:

[] I would like additional information regarding giving opportunities to the Family Medicine Department at OHSU.
[] I/we have placed the Family Medicine Department in my/our estate plans.

Comments for the Department Chairman: ________________________________

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Please Send to:
Coelleda O'Neil
OHSU Family Medicine, Mail Code: FM
Oregon Health & Science University School of Medicine
3181 S.W. Sam Jackson Park Road
Portland, OR 97239-3098

Gifts to OHSU Foundation are tax-deductible to the extent allowed by law.
ORPRN will pay for one night of lodging at the Marriott Residence Inn for ORPRN member clinicians. Hotel reservations can be made by calling 503-552-9500 and asking for the reserved ORPRN/OHSU group of rooms at the rate of $159. All attendees must call the hotel to reserve a room. Meals provided at the conference are free to all registered attendees. Non-ORPRN members are welcome to attend all events free of charge. Registration is mandatory due to limited seating. CME credits have been applied for. For those staying at the Marriott Residence Inn, tram rides will be provided. If you plan to travel by car to OHSU, parking passes can be purchased at the parking booth. For more information, please email rollinsn@ohsu.edu or call 503-494-0361.