



MGT 518 Quality in Healthcare

Term: Winter 2015

Credits: 4 quarter credits

Instructor: Jim Huntzicker, PhD (huntzicj@ohsu.edu)
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Course meets online: 5 January – 20 March, 2015

Face-to-Face Dates:

Saturday	1/10/15	9am-2pm	CDRC 3200
Saturday	3/14/15	9am-2pm	BICC-124

Required Materials:

Langley, Moen, Nolan, Nolan, Norman, & Provost (2009) *The Improvement Guide: A Practical Approach to Enhancing Organizational Performance*, 2nd Ed. Jossey-Bass. ISBN-13: 978-0470192412. MSRP \$60.00

Carey & Lloyd (2001) *Measuring Quality Improvement in Healthcare: A Guide to Statistical Process Control Applications*, 1st Ed. American Society for Quality. ISBN-13: 978-0527762933. MSRP \$58.00

Course Description

In this course students will gain under a hands-on understanding of quality and process improvement methodologies that are relevant to healthcare and will apply that understanding to quality/process/performance improvement projects in their workplaces.