



# Dental Bites

October 2013

## Short Takes

*\*Research that got off the ground thanks to the Dean's Fund for Research – supported by philanthropic gifts – is written up in World Biomedical Frontiers. See also Top News Stories at [www.ohsu.edu/sod](http://www.ohsu.edu/sod).*

*\*As of Aug. 31, the most recent date for which data are available, \$12,929,848 was still to be raised toward the school's \$43 million campaign goal for its new building, according to Dean Emeritus Jack Clinton, D.M.D. '64.*

## Visioning Exercise at Faculty Retreat

At their annual September retreat, OHSU School of Dentistry faculty talked about the future and ways to position the dental school as a national leader. About 85 faculty attended the all-day visioning exercise on Sept. 19.

"The purpose of the visioning retreat was to engage the faculty in thinking about and planning for the practice of dentistry and dental education in the next decades," said Dean **Phillip Marucha**, D.M.D., Ph.D. "We wanted faculty to consider how to position the school as a change leader in participating in and creating the future, rather than reacting to what happens in the future, because it is the faculty who will be enacting any changes we might make. Also, the ideas of a group are stronger than one individual.

"My feeling is that if you're good, you can be better; if you're better, you can be great; and if you're great, you can be greater," he said. "We want to always be trying to improve and reach for the future. Today is the first step in that process."  
*(continued on page seven)*

## Central Administrative Team Working Well

A restructure of OHSU School of Dentistry's administrative staff this fiscal year is progressing nicely.

"Our central administration team is working hard to make the school systems more virtual and cohesive," said **Ali Iqbal**, dental school finance manager. "We expected challenges along the way, and there have been a few, but overall the staff and the new systems are coming together to provide for consistent service to internal departments and when working with our counterparts at OHSU."



*The new central administration team includes from left to right (back row) Ali Iqbal, Diane Sullivan, Stefani Sheldon, and April Barnett and (front row) Tara Moreno, Stephanie Rink, Carmelita Metz, and Sharon McKay. OHSU Consultant Galen Banghart is back right.*

The central administration team includes: **Sharon McKay; Carmelita Metz; Tara Moreno; Stefani Sheldon; Stephanie Rink;** and **Diane Sullivan. April Barnett** will join the team full-time on Oct. 7, replacing **Lisa Phillips** who moved to the Russell Street Dental Clinic in late August, said Ali.

The first move toward centralization was to create a central website where School of Dentistry staff and faculty could go for service *(continued on page five)*

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## Dental Student Profile: Second-year Casey Norlin

Second-year dental student **Casey Norlin** has firsthand experience in how interprofessional collaborations work. In addition to his dental studies, Casey, 24, also skillfully juggles his time as a volunteer firefighter/EMT for the Colton Rural Fire District.



"Whenever I'm at school and hear the air ambulance helicopter fly overhead, I am reminded of my firefighter/EMS family out in the field and my medical family in the hospitals and clinics doing their part to save something priceless, a human life," said Casey, who made time for an email interview between school and his volunteer duties. "I am sure that some patients who roll into the OHSU emergency room were first under the care of volunteer EMTs, and that one of those volunteers was a dental student – me."

Casey began his volunteer firefighting role in the spring of 2011 after graduating from a Firefighting Academy recommended to him by a family friend. A year later, he became a licensed emergency medical technician. The Colton Rural Fire District (south of Oregon City) is a diverse mixture of college students, custodians, homemakers, police officers, pastors, construction workers, loggers and everything in between, said Casey.

"We provide emergency medical services and fire protection to friends and neighbors in the towns around us," he said. "You never know what to expect and have to be prepared for anything."

"I have seen surprising situations like a teenager with a hurt knee after getting bucked off a goat, to humorous drunks who had to be lifted back into their bed, to tragic events that are etched into my mind like cardiac arrests, infant deaths, or horrific car accidents," said Casey. "Seeing people's entire homes in a raging inferno, or digging through ashes to put out a brush fire before it destroys your community, in the heat of summer, also tug heavily at my soul."

"The hours can be long, demanding, and at the time you least expect it, like when you're sitting down with your family for dinner, or being woken in the wee hours of the morning," he said. "On top of this, there are firefighter/EMS shifts for school sporting events, weekly drills, and fundraisers."

Casey selected dentistry because he enjoys working with his hands, interacting with people, and the detail that dentistry requires. He said he chose OHSU—his "first choice school" because he is passionate about family, being local, and living in a rural community.

"The first thing I did when I had interviews for other dental schools was to find out the nearest place to board my horse!" he said. "OHSU is a local school involved with rural health. I noticed that other schools seem to value the outward appearance of a person, while OHSU looks at the part of the person that really matters, the heart and soul."

Casey said his volunteer role motivates him to stay on top of dental classes. "Dental school takes top priority, especially during exams," he said. "When I'm commuting on the bus, *(continued on page three)*"

## Alumni Association *Kudos*: Barry Taylor, D.M.D. '95

by Mark Kemball

Although only recently appointed to the OHSU School of Dentistry faculty, a commitment to education and lifelong learning has characterized most of **Barry Taylor** (D.M.D. '95)'s life. His mother, **Bernadette**, served for almost 40 years as executive director of the Oregon Academy of General Dentistry, modeling a passion for education that Dr. Taylor inherited early on. Even after dental school graduation, and during his busy private dental career, he made time to lead small group discussions and activities at the school. A chance to join the faculty full-time in mid-2012 was a logical next step.



Barry Taylor,  
D.M.D. '95

"As a student I was very much influenced by the thoughtful approach of faculty such as **Jim Tinkle** (D.M.D. '79)," said Dr. Taylor. "We learned so much from him [Dr. Tinkle recently retired], and it's a philosophy I have tried to embrace in my own teaching."

Said fourth-year dental student **Megan Willis**, who nominated Dr. Taylor for *Kudos* honors, "I know that Dr. Taylor will encourage me to use my clinic time efficiently. He always models a positive, 'relatable' manner with patients and encourages us to do the same."

Much as he is invested in the day-to-day practice of teaching, Dr. Taylor finds particular pleasure in writing letters of recommendation for graduating students.

"It is exciting to watch where our students go from here and to know that you have had some role to

*(continued, right column)*

### Casey *(continued from page two)*

I try to get my studying done each day instead of waiting to do it in the afternoon or weekends when I'm home because I never know when the next call will come in. The firefighting actually takes away from some of my free time, not dental school time.

"One principle I take to heart is from Corinthians: Everything is permissible but not everything is beneficial. Everything is permissible, but not everything is constructive," said Casey. "It means we have the freedom to do whatever we want with our life and time, but we should think about whether it will be beneficial or constructive to ourselves and to others around us."

Casey lives in Colton with his parents and younger siblings. He enjoys his family's equestrian facility and cares for the horses, manages the gardens, fruit orchards, forest, and honey bees. He regularly attends church on Sundays and enjoys Civil War re-enactments.

"I love what I'm doing in putting aside my time and life to help our neighbors, while going to dental school," he said.

### *Kudos* *(continued from left column)*

play in that growth and progress," he said.

*Kudos* from the Alumni Association is a quarterly series to *highlight faculty, staff, students, alumni, and friends of the School of Dentistry who go above and beyond to improve the educational and community experience for students. Know someone who should be "Kudos-ed?" Contact us at [alumni@ohsu.edu](mailto:alumni@ohsu.edu)*

## Recent Photos from OHSU School of Dentistry



Here is the dental school patient entrance where S.W. Meade meets Moody (northwest corner of the OHSU/OUS Collaborative Life Sciences Building). The awning over the school's patient entrance will be silver, according to Lauren Gallagher, a construction project coordinator for OHSU Facilities and Logistics assigned to the dental school. Lauren said negotiations are in progress with Starbucks for the retail portion of the CLSB, and that Elephant's Deli has signed on as a tenant. She said Lovejoy Bakery and a brewery will be located nearby the CLSB. (Photo Lauren Gallagher)



This is the inside of the dental school's main level lobby. Construction on the new dental school facility is on schedule. The date for substantial completion is Feb. 21, 2014. While the move schedule is still in draft form, right now, furniture and equipment are slated to be installed between March and June, with early operational move-in (cashiers, business offices, logistics, central sterile, dental informatics, and training and inspections on radiology and central sterile equipment) set to begin June 16. Department moves will occur throughout July. Parking is still being negotiated with Portland State University and OHSU Parking and Transportation, said Lauren Gallagher, but patient parking (P1 level) is expected to be free. (Photo Lauren Gallagher)



Dental school staff met with new Dean Phillip Marucha, D.M.D., Ph.D., heard about the new building, and enjoyed a potluck (Dr. Marucha brought homemade bread he baked himself!) on Sept. 18 at an in-service. From left to right are Dental Assistants Zarifa Gvozden, Annette Lyons, and aXium trainer Jessie Price. "If you stop and think how many people pass through these doors every day, it is an incredible number that you touch every day. You are the face of the dental school and, at the risk of sounding corny, the wind beneath our wings. We appreciate all of you," said Denice Stewart, D.D.S., M.H.S.A., senior associate dean for clinical affairs. Added Dr. Marucha, "The staff are critical to making the school function. We all have to work together to provide the best services for our students and patients." (Photo Sydney Clevenger)



More than 80 faculty attended the annual faculty retreat on Sept. 19. Faculty at this year's retreat met at University Place Hotel and Conference Center for a day of "visioning." Please see page one for story. Above are Tom Hilton, D.M.D., M.S., alumni centennial professor of operative dentistry, and Agnieszka Balkowiec, Ph.D., M.D., professor of integrative biosciences. (Photo Sydney Clevenger)

### Central Administration Team *(continued from page one)*

requests such as supply ordering, facilities, disbursements and time-keep recording. A more dynamic aspect of the website has been the calendaring for faculty and graduate program schedules, which OHSU Consultant **Galen Banghart** helped implement by working closely with the administration team, chairs, and program directors.

"Now, anyone within the dental school who can access Bridge can easily see the calendars in one format and they are accessible from any computer with Internet access," said Ali.

Meet the dental school's central administration staff and find out their main responsibilities:

*April's* main role to date includes heading the ordering system and she has centralized all purchase orders through the Bridge site. This is the first time the dental school has used Bridge for ordering and, since July 1, nearly 200 purchase orders have been successfully placed, said Ali.

*Sharon* recently coordinated the dental school-based (endodontology, periodontology, and orthodontics) resident interview process and she is responsible for faculty and resident scheduling in the aforementioned departments.

*Carmelita* is coordinating hospital-based (pediatric dentistry and oral and maxillofacial surgery) resident interviews, and faculty and resident scheduling for the two aforementioned departments. She will be helping the General Practice Residency program with accreditation documents as the program comes online in 2017. She is also the school's main contact for its Graduate Medical Education program.

*Tara* is handling pre-doctoral faculty assignments for restorative dentistry and endodontology. She is also coordinating timekeeping, disbursements, and mail distribution, and helping the Office of Admissions and Student Affairs with the class of 2018 applicant pool.

*Stefani* is collaborating with dental school research faculty to apply for new grants and provide post award reporting. This is the first time the school has had a dedicated grant writer for research and Ali said that 13 proposals have gone out since the summer.



*Second-year endodontology resident Alyson Barnes, D.D.S. (left) and Endodontology Fellow Jason Kung, D.D.S. (who will be a first-year endo resident in 2014) on a recent new building tour with prospective residents. The tour was coordinated by Sharon McKay. (Photo Christine Sedgley, B.D.S., Ph.D.)*

*Stephanie and Diane* are teaming mainly as educational coordinators. They support the pre-doctoral teaching mission, working closely with course directors to provide administrative services and support with Sakai and Concourse. They also are responsible for the various student rotation programs.

"Streamlining our administrative functions is ensuring that each task is completed with consistency and transparency for each department," said Ali. "It is especially important to automate administrative tasks because when we move to South Waterfront, dental school employees will be spread throughout different sections and floors of the OHSU/OUS Collaborative Life Sciences Building, and some employees will remain on the Marquam Hill campus."

## New Staff and Faculty

\***Robin Condor**, previously with OHSU's Human Resources department, has joined the dental school's patient reception center.

\***Jennifer Dabu** has moved from Russell Street Clinic to be a dental assistant in the pre-doctoral clinic, assigned to the St. John's group practice.

\***John Doughton** has joined oral and maxillofacial surgery administration.

\***Melissa Hoekendorf**, D.A., formerly in the patient reception center, is a new dental assistant for the Broadway group practice.

\***Samantha Kennen**, is the dental school's new human resources manager, replacing **Elizabeth Gustafson**, who left OHSU in August. Samantha joins SOD from OHSU's central human resources team where she served as benefits supervisor.

\***Nana Nash**, has moved from being a cashier on the ground floor to a care coordinator in the pre-doctoral clinic, assigned to the Broadway group practice.

\***Rose Russell**, longtime clinic relations manager who retired at the end of August, has rejoined the school.

\***Alisha Peters** has expanded her role since joining the dental school in mid-2012, and she is now patient relations and billing supervisor. (Ask Alisha about a new health care credit card for patients, Care Credit).

\***Harjit Sehgal**, B.D.S., M.S., is a new assistant professor of periodontology. Dr. Sehgal attended Manipal College of Dental Surgery in India, and then attended the University of Minnesota for certificate of periodontics, and a master's in dentistry.

## School Calendar

Oct. 1/2	Annual phonathon. To volunteer, call (503) 412-6377.
Oct. 8/9	Annual phonathon. To volunteer, call (503) 412-6377.
Nov. 1	ADA annual session alumni reception. Call (503) 552-0745 to register. New Orleans. Look for OHSU School of Dentistry in booth 3440.
Nov. 28/29	Thanksgiving holiday
Dec. 20	End of 12-week fall term

## New staff/faculty *(continued from left column)*

\***Neeraj Singh**, is working as a temporary cashier and in the patient reception center.

\***Brittany Small** has joined the pre-doctoral clinic as a care coordinator in the Fremont group practice.

\***Hailee Yant**, D.A., is now working at the front desk of the Faculty Dental Practice.

*Every effort is made to compile an accurate listing of new faculty and staff. We apologize for any omissions. Please contact Coral Pipkin ([pipkin@ohsu.edu](mailto:pipkin@ohsu.edu)) or Sydney Clevenger ([clevenger@ohsu.edu](mailto:clevenger@ohsu.edu)) with information about new employees or job switches within the dental school.*

Want dental school news more frequently than once a month? "Like" us on Facebook ([www.facebook.com/ohsuschoolofdentistry](http://www.facebook.com/ohsuschoolofdentistry)) and look for "Top News Stories" and a message from the dean at [www.ohsu.edu/sod](http://www.ohsu.edu/sod).

## Visioning *(continued from page one)*

The visioning exercise was led by outside consultant **Karl Haden**, Ph.D. Dr. Haden introduced the concept of disruptive innovation and its potential impact on oral health education. Then, faculty went to work in four previously divided groups (social/political, technological/scientific, economic, and educational) to brainstorm two-to-four strategic priorities for the next 10 years at the dental school. Each group had a facilitator and a scribe assigned.



*Instructor Jeremy Miller, R.D.H. (left) participates in a small group discussion with Dean Phillip Marucha, D.M.D., Ph.D., at the fall faculty retreat. (Photo Sydney Clevenger)*

Facilitators then presented their groups' strategic priorities, and then participants rotated to a new group to complete the exercise again.

After lunch, faculty were asked to group again with different colleagues with whom they hadn't yet brainstormed to write an ideal newspaper headline for the dental school.

The final exercise was for participants to rotate again to a different group to address one or two strategic priorities for the school in the next 12 months.

*(continued, right column)*

## Cantwell Weekend



*Third-year dental students Seth Monson (left) and Brian Ogle enjoy breakfast before the Cantwell Memorial Golf Tournament on Sept. 20 at The Reserve Golf Course and Vineyards in Aloha. Seth and Brian were two of 17 dental students sponsored for play in the tournament. Second-year dental student John Duro won the Henry Schein Dental, Inc., Putting Contest and took home \$890 for his efforts. The team of Chris Kane (Pacific Continental Bank), Jeff Johnston (Pacific Continental Bank), Phil Henzlik (second-year dental student), and Pat Regan (dental school development director) placed first out of 31 teams in the tournament. The next morning, Cynthia Kleinegger, D.D.S., M.S., and Daniel Petrisor, D.M.D. '03, M.D., presented "Current Management of Oral, Head, and Neck Cancers" to 132 alumni, dental professionals, and faculty, at the Cantwell Memorial Lecture/Margaret M. Ryan Dental Hygiene Update at OHSU. (Photo Fred Bremner, D.M.D. '64)*

## Visioning *(continued from left column)*

"I could not have asked for a greater process," said Dr. Marucha. "The ideas and energy from faculty were awesome. Karl is now compiling all of our ideas and then we will establish work groups for faculty to explore the top strategic priorities and how they could be accomplished."

Faculty interested in taking leadership on any of the strategic priorities discussed, are asked to contact Dr. Marucha.

## All-Hill Barbecue Oct. 4

Faculty, staff, and students are invited to a free all-campus barbecue from 5 to 7 p.m. on Friday, Oct. 4, in the Mackenzie Hall courtyard.