

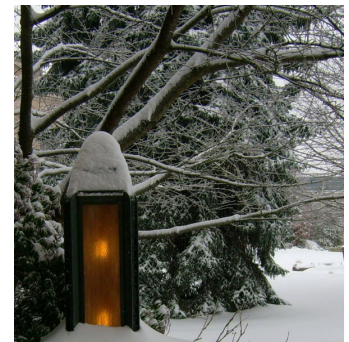


OHSU Library Annual Report

2007-2008

From David Robinson, Interim University Librarian

The OHSU Library achieved success and made progress toward both short and long term goals. The Library also experienced an inordinately high number of staff changes in FY2008, with the retirement of the University Librarian, four library managers and other staff members. Recruitment for the University Librarian position was successfully completed with a candidate being selected in June. David Robinson, Vice Provost for Educational Technology, served as interim library director from April 1st thru the end of the fiscal year.



Front entrance, Old Library/Auditorium

The loss of institutional knowledge with these high level retirements should not be underestimated. Prior to these staffing changes came a significant amount of knowledge transfer and departmental reorganization and reassignments, ensuring effective organization of workflow for this period of transition and for the future.

Highlights

- Developed procedures and training for NIH Public Access Policy
- Electronic theses and dissertations instituted
- Outreach to departments via liaison program and mobile library
- Access to Ovid databases and journals for Oregon health professionals preserved
- Collaborative Learning Space created

Collections and Facilities

Most Articles Cited by OHSU Authors

Journal of Biological Chemistry

Proceedings of the National Academy of Sciences

Journal of Neuroscience

Nature

Articles by OHSU Authors Most Cited by Non-OHSU Users

Journal of Biological Chemistry

Journal of Neuroscience

Blood

Journal of Virology

Proceedings of the National Academy of Sciences

Journals with the Most OHSU Authors

Blood

Circulation

FASEB

Journal of Neuroscience

Journal of Biological Chemistry

Digital Resources Library

The OHSU Digital Resources Library (drl.ohsu.edu) houses digital books, photographs, videos, and other digital objects, all of which can be used for non-profit educational purposes. The DRL includes eight public collections containing more than 6300 items. In FY2008, we began work on two new digital collections:

- Kent Anderson, OHSU employee, generously donated nearly 2000 images that document the recent OHSU expansion, including the construction and opening of the Portland Aerial Tram, the Peter O. Kohler Pavilion, and the Biomedical Research Building.
- We began collaborating with Dr. Erick Turner to house his collection of documents related to the FDA approval of psychiatric drugs.

In the coming year, look for further development of these collections, as well as a new interface and a new server for the Digital Resources Library.

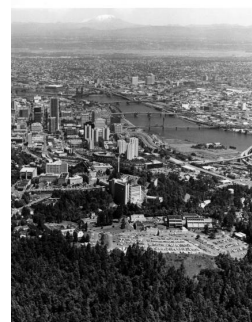
Collaborative Learning Space

In March of 2008, we opened the Collaborative Learning Space on the fourth floor of the Library. Two smaller study rooms were combined to provide space for interactive learning. A large table with eight data ports allows laptop users to toggle between displays on two 36" LCD screens. The room also contains a DVD player/VCR. Students can reserve the CLS through the OHSU Library catalog for up to four hours at a time. Room policy and instructions for how to book the room are available at www.ohsu.edu/library/groupstudy.shtml.



Library Use

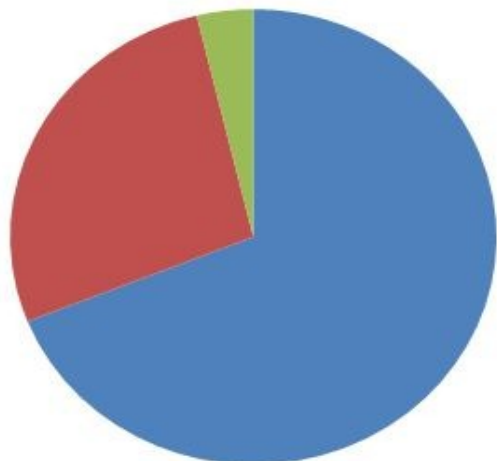
People entering the library	117,497
Materials checked out	22,076
Visits to the library Web site	594,449
Electronic articles downloaded via library subscriptions	1,340,000 (est.)



Ariel View of Marquam Hill Campus (1981)

Reference Questions and Web Use

Just as our collections are both physical and electronic, we serve users both in-person and via electronic tools. The charts below illustrate the volume of various library services, both in-person and virtual.



- Reference questions at service desks (8855)
- Consultations with librarians (3507)
- Online questions (482)

“Just as our collections are both physical and electronic, we serve users both in-person and via electronic tools.”

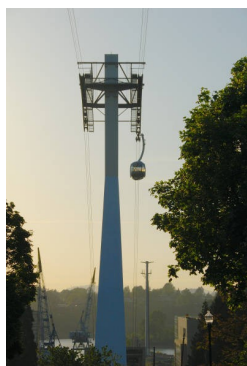


Old Library Back Patio, December, 2008



Auditorium Building

“The Library will provide health information to any Oregon resident via mail or e-mail.”



Portland Aerial Tram

Information & Knowledge Delivery

Health Information by Mail

Through the Health Information by Mail program, we will provide health information to any Oregon resident via mail or e-mail. Using current, authoritative sources, reference librarians will send an overview by mail or e-mail to requestors free of charge. More information about this service is available at www.ohsu.edu/library/consumerhealth/himrequest.shtml.

Catalog Enhancements

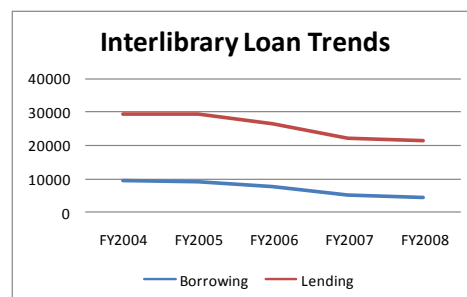
Two projects in FY2008 were devoted to making our catalog more useful. When searching the catalog, users can now view tables of contents, book jackets, and reviews for health sciences books, making it easier to find the right book. Users can also search for journals using the title abbreviations that appear in PubMed rather than having to look up the full title of the journal.

Library Classes

Librarians taught 247 classes for 2,567 faculty, students, and researchers at OHSU. These sessions included customized classes for departments, visits to distance education and AHEC sites, and new student orientations. In addition, the library participated in 33 outreach sessions, including classes, health fairs, and other events to further the health of Oregonians across the state.

Interlibrary Loan & Document Delivery

OHSU users are borrowing fewer materials from other libraries, most likely because the Library has added more electronic journals and developed better methods of identifying and collecting the materials OHSU users need. The Library is also lending fewer materials to other libraries, although we still supply more than we request, showing that our collection is a valuable resource throughout the region and beyond.



Outreach

NIH Public Access Policy Support

Researchers who need assistance complying with the NIH Public Access Policy can get help from the library. A guide to the policy, plus information on how the library can assist researchers with it, is available at www.ohsu.edu/library/

Oregon Health Go Local

In early 2008, we obtained grants from the Institute of Museum and Library Services and the National Library of Medicine (NLM) totaling \$117,000 to fund Oregon Health Go Local. Oregon Health Go Local is part of NLM's MedlinePlus Go Local program. There are currently 21 Go Local projects operating in the United States. Oregon Health Go Local will soon connect Oregonians to health services, providers, and reliable health information by integrating MedlinePlus (medlineplus.gov) health topics with a web-based directory of health services in Oregon. Individuals will be able to link searches on health topics with related health services in their local communities. As of June 2008, over 500 records have been added to the database.

Mobile Library

Don't want to go to the library? Now the library can come to you! In August 2007, we purchased six laptops, a projector, a screen, and a table, enabling us to hold hands-on classes and provide in-person assistance anywhere on campus with wireless connectivity. We held mobile library sessions around the campus, including the School of Nursing, CROET, and the OHSU Hospital, bringing library information and training to the OHSU community. All the sessions were well-received.

Liaison Program

The Library's Liaison Program took on new life this year, as thirteen departments were matched with librarians. The liaison librarian can arrange customized training, select materials for the collection, and facilitate the department's access to library resources. The program will continue to expand in the coming year with the aim of setting up liaisons for remaining departments and programs.

Ovid for Oregon Health Professionals

For over a decade, the OHSU Library has been able to offer licensed health professional in Oregon access to the Ovid suite of databases and nearly 500 journals. We are pleased to be able to continue to offer this unique and valued service to individual health professionals throughout the state.



Oregon Health Go Local Information Table

"In August, 2007, the Library launched its Mobile Lab as another way to take the Library to its users."



Frankenstein exhibit
Historical Collections & Archives



Kenneth Carl Swan,
M.D. (1912-2007)

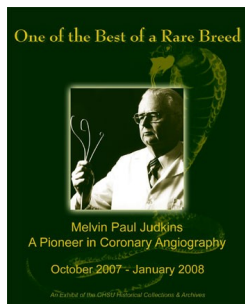
Historical Collections and Archives

Donations

Historical Collections & Archives is honored to have been chosen as the repository for the **Kenneth Carl Swan Papers**. The donation consists of approximately 30 boxes of research, case studies, publications, presentations and exhibits, correspondence, photographs, original artwork, certificates and awards, news clippings, medical books, and equipment and instruments owned by Dr. Swan, founder and former chair of the Casey Eye Institute. In addition to the Swan Papers, other donations added over 100 linear feet to HCA collections.

Northwest Digital Archives

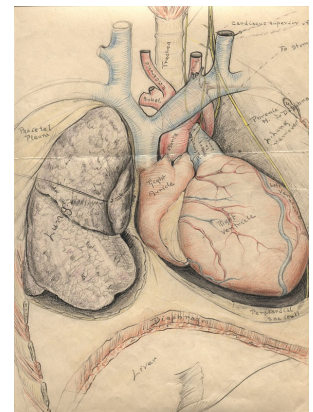
The OHSU Library joined the Northwest Digital Archives, a program of the Orbis Cascade Alliance, in 2007 and mounted its first finding aids in the system.



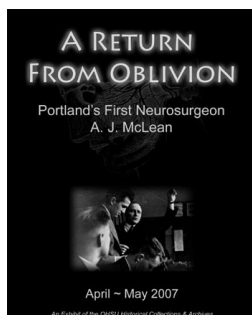
Exhibits

Historical Collections & Archives created four exhibits in FY2008:

- **Japanese Relics of World War II**, a display of Japanese medical and military supplies brought back by Oregon GIs during World War II, from the OHSU Medical Museum Collection
- **One of the Best of a Rare Breed: Melvin Paul Judkins, a Pioneer in Coronary Arteriography**, highlights from the Judkins Collection, which contains over 800 pounds of the personal papers of this former faculty member
- **Anatomy at the Bleeding Edge**, images and artifacts from the Historical Collections & Archives illustrating the history of anatomical teaching and illustration at OHSU
- **A Return From Oblivion: Portland's First Neurosurgeon, A.J. McLean**, resurrecting the life story of this brilliant but controversial faculty member, who died tragically at the age of 44



Original drawing by
Clarice Ashworth
Francone, from
Anatomy at the
Bleeding Edge exhibit



Oral History Project

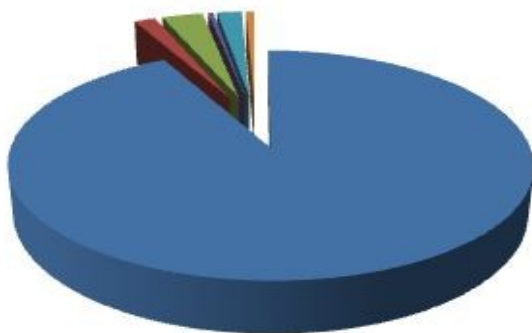
Since the Oral History Project was launched in 1997, we have completed 103 histories, including six in 2007 and 2008:

- Mary McFarland, RN, PhD**, one of the first clinical nurse specialists in the nation, talked about nursing research and distance education at the School of Nursing.
- Frances Storrs, MD**, first female resident in dermatology at OHSU, talked about her career, the history of the department, her experiences as a female physician, and the infamous Arlington Club incident.
- Tyra Hutchens, MD**, reminisced about the University of Oregon Medical School, the departments of pathology and radiology, and his pioneering work in nuclear medicine.
- Rodney Beals, MD**, was Professor and Chairman Emeritus of the Dept. of Orthopedics and Rehabilitation.
- William Toffler, MD**, a medical activist with strong interests in medical controversies and ethics issues, provided his thoughts on Oregon's Death With Dignity Act.

"I'm more pleased than anything that I've been able to have a professional life that worked well with my private life"—Dr. Frances

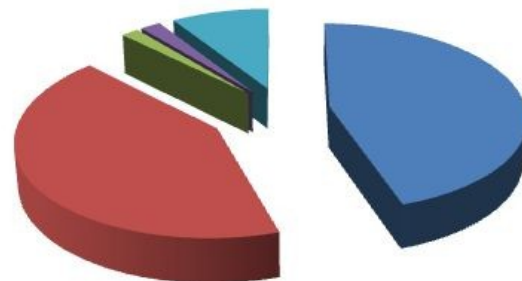
Financial Report

Sources of Funds



- State Base Allocation (\$5,778,551)
- Restricted Funds (\$100,000)
- Fee-Based Services (\$193,363)
- Contracts (\$23,550)
- Projects and Grants (\$118,066)
- Gifts and Endowments (\$38,426)

Expenditures



- Personnel (\$2,781,185)
- Collection (\$2,619,468)
- Restricted - Collection (\$100,000)
- Projects and Grants (\$118,066)
- Operation Expenses (\$561,547)



Future Trends

Scholarly Communication

Through the NIH Public Access Policy discussions, we realized the importance of establishing a scholarly communications program. Our hope is to create partnerships on campus in order to share information concerning copyright and authors' issues, economics of scholarly publishing and how to respond to government mandates.

Summit Migration

Summit is changing! For years OHSU users have been able to use Summit to find and borrow materials from 36 academic libraries in Oregon and Washington. Soon Summit will be replaced with a new system that will include a new look and new features. Users will still be able to request materials from Summit libraries, but now they will also be able to find and request materials from libraries all over the world too, all with a single search in Summit.

Donors

Sandi Angel
 Anonymous
 Michelle Berlin
 Donald Blanchard
 Dennis Bourdette
 Shannon Carr
 Chinese Historical Society
 Chinese Student Association
 J. Henry Clarke
 William E. Connor
 Ralph Crawshaw
 Janet Crum
 Bryan Culp
 Rob Delf
 Doody's
 Christopher Dubay
 Margie Edgington
 Maxine Fraade
 Barbara Gaines
 Angela Hamilton
 Heart Research Foundation
 Carol Hendrix
 Donald Houghton

Jeri Janowsky
 Kimberly Jensen
 Laurence Johnston
 Mark Kemball
 Daniel King
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 Janet Kreft
 Gina Langley
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 Memorium for Darlene
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 OHSU Department of Anesthesiology &
 Peri-Operative Medicine
 OHSU Department of Medical Infor-
 matics & Clinical Epidemiology
 OHSU Division of Neonatology

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 Brian Secrest
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 Rohini Stephen
 Howard Stroud
 Kent Thornburg
 Pam Wagoner
 Bob Williams
 Rohini Stephen
 Howard Stroud
 Kent Thornburg
 Pam Wagoner
 Bob Williams

Staff Changes

James Morgan

In March, 2008, James Morgan retired after almost 32 years as University Librarian. When Morgan arrived at OHSU in 1976—as only the third Library director since 1919—one of his first tasks was to automate functions throughout the Library. In many ways, that project never ended. The rapid acceleration of technology that began in the 1980s and exploded with the internet in the 1990s ultimately led to a fundamental transformation of libraries. At the same time, OHSU was undergoing dramatic growth and transformation as an institution.

During Morgan's tenure, the Library moved from print-based collections and in-person services to an "always available" electronic service model, a shift that involved extensive changes to staff and facilities. A signature moment for the Library under Morgan was its move to the Biomedical Information Communication Center in 1991. In 15 days, 60,000 volumes were moved from the Old Library to stacks in the BICC. The new building quickly became a vital campus resource as well as an information hub for users all across Oregon. More information about the history of the Library is available at www.ohsu.edu/library/hom/histlibrary.shtml



"During Morgan's tenure, the Library moved from print-based collections and in-person services to an 'always available' electronic service model."

Other Retirements

Cindy Cunningham: Head, Access Services, 1979-2007

Dan Kniesner: Chief Cataloger, 1986-2008

Juleanne Prescott: Interlibrary Loan Technician, 1983-2007

Carol Resco: Head, Oregon Graduate Institute Library, 1994-2008

Carrie Willman: Head, Administrative Affairs, 1977-2007

New Hires

Emily Ford: Oregon Health Go Local Director, April 2008

Valerie Fishler, Administrative Assistant, November 2007

Loree Hyde: Science & Engineering Library Reference Librarian, October 2007

In Remembrance: Linda Johnson (1947 - 2007)



Library staff lost a friend and colleague when Linda Kay Johnson, a 27-year library veteran, passed away on August 17, 2007. Linda began her career at OHSU in August 1980 as a clerical specialist in the Circulation Department. Since then, she worked in almost every library unit—interlibrary loan, cataloging and the dental branch—before assuming her role as Student Employee Coordinator in September 1993.

Faculty Accomplishments: A Partial List

Janet Crum

- OHSU representative to Oregon University System Interinstitutional Faculty Senate
- Published chapter: One-stop shopping for journal holdings. In H. Yu & S. Breivold (Eds.), *Electronic resource management in libraries: research and practice*. Hershey, PA: Information Science Reference, 213-234

Kristina DeShazo

- Member of Orbis Cascade Alliance Electronic Resources Committee

Emily Ford

- ALA Emerging Leader Class of 2008
- Various other ALA committee memberships

Andrew Hamilton

- MLA representative to AAAS
- Presented at MLA panel "Translational Research: Benchmark, Bedside & Beyond"

Todd Hannon

- Principal Investigator for Oregon Health Go Local grant
- President-elect, Oregon Health Sciences Library Association

Loree Hyde

- Published chapter: Bench-marking Librarian Performance in Chat Reference. In *Assessing Reference and User Services in a Digital Age*. New York: Routledge, 2007
- Co-chair, L-Net Advisory Board

Dolores Judkins

- Chair, Libraries in Medical Education (LiME) special interest group, WGEA, AAMC
- Taught MLA CE class "Finding the Evidence: Evidence Based Nursing" in Princeton, NJ, and at MLA Annual meeting in Chicago

Emily McElroy

- Editorial Board Member for the *Journal of Electronic Resources Librarianship*
- Past Chair of Association for Library Collections and Technical Services (ALA) Continuing Resources Section

Judith Norton

- Co-presented "Where is everybody and what are they doing? Evaluating the Use of Space in Your Library" at the OLA/WLA 2008 Joint Conference
- Published article in Winter 2007 *OLA Quarterly*: "Conducting an Environmental Audit in Your Library"

Sara Piasecki

- Author of monthly column on History of Medicine, published in *The Portland Physicians' Scribe*

Steve Teich

- OHSU representative to Oregon University System Interinstitutional Faculty Senate
- Presentation at Bandon Public Library

Laura Zeigen

- ACRL-Oregon Board, Member-at-Large
- Presented "User Interface Needs in the OPAC: A Case Study in Usability Testing from OHSU" at the 2008 Innovative Users Group Conference
- Co-presented "Navigating Next Generation Catalog Needs" workshop for PORTALS (Portland Area Library System).