

OHSU Library Goals and Objectives: FY10

The OHSU Library advances the discovery of knowledge by providing access to relevant, quality information. In order to fulfill this mission, the Library will:

- Provide collections and services centered around the needs of our users, regardless of their physical location.
- Maintain facilities that meet the needs of our users.
- Retain and recruit an outstanding staff working within an organizational structure which is efficient, flexible, and responsive to changing user needs.

Library faculty and staff will continue to support the OHSU Vision 2020 strategic plan with excellent print and electronic collections; services such as research and clinical librarian consultations and desktop document delivery; and programs such as the Historical Collections & Archives Oral History Program. Despite limited resources in FY10, the library faculty and staff developed the following goals and objectives, which represent new initiatives to further improve and enhance library collections, services and facilities.

Library as a user-driven, user-centric experience

Goal 1: Align resources and services more closely with user needs

Objective 1: Assess user needs in several areas: integrating library resources and services into instructional tools (e.g. Sakai); user interfaces to library resources (e.g. web site, catalog, WorldCat Local); library collections (content and access)

Objective 2: Implement a new catalog interface (WorldCat Local)

Objective 3: Collect user feedback on existing services and collections and identify/implement appropriate changes to make in response to user feedback.

Objective 4: Implement recommendations from collection assessment project

Goal 2: Provide information resources, services, and support to users anytime, anywhere

Objective 5: Create tutorials to educate users about new and existing information resources and services

Objective 6: Begin a chat reference service

Objective 7: Develop a Sakai presence for the Instruction, Research & Outreach Department

Objective 8: Assess interest in a pilot project to deliver library materials to campus locations daily

Objective 9: Assess access to remote collections

Goal 3: Ensure that information resources and services are available in the event of an emergency

Objective 10: Ensure that each library department has service continuity plans in place

Objective 11: Ensure that library staff are prepared to protect themselves and, if necessary, library resources in the event of an emergency: hold annual phone tree drill, hold fire drill, review evacuation procedures, conduct "table-top" emergency drill at library staff meeting.

Space planning

Goal 4: Improve library facilities

Objective 12: Rearrange/replace furniture to better meet user needs as indicated in the space survey done in FY09.

Objective 13: Assess wayfinding and develop better signage

Objective 14: Identify funding sources to redesign storage space used by Historical Collections & Archives

Goal 5: Manage physical collections to use space more efficiently

Objective 15: Continue assessing print serial collection

Objective 16: Shift print materials as needed to make room for growth

Objective 17: Assess audiovisual collection and facilities

Objective 18: Move off-campus collection to new housing on the OHSU West Campus

Staff development

Goal 6: Identify staff development needs and offer programs to meet them

Objective 19: Complete existing transition plans to prepare staff for new roles

Objective 20: Assess staff development needs, especially in light of organizational transition and new initiatives

Objective 21: Provide training opportunities in line with identified needs

Objective 22: Investigate and provide opportunities for staff training/development on effective, healthy communication in the workplace

Objective 23: Foster open communication and a healthy workplace.

Engaging the campus community

Goal 7: Further integrate library resources and services into the curriculum, departments, and programs

Objective 24: Link library programs to accreditation standards

Objective 25: Expand and further support the liaison program: integrate materials selection; provide information about departments and faculty; expand the liaison program to additional departments

Objective 26: Assess library involvement in core curriculum and foster partnerships with faculty and departments.

Goal 8: Increase awareness and use of library resources and services

Objective 27: Continue and expand the Mobile Library program, including liaisons and other staff in Mobile Library sessions

Objective 28: Market new and existing services and evaluate whether those efforts translated into increased use.

Objective 29: Communicate collection priorities with campus community: enhance collection development presence on library web site and provide outreach to the campus via the liaison program and Mobile Library.

Objective 30: Promote and integrate Science & Engineering Library resources and services to the OHSU community

Goal 9: Develop a library events program

Objective 31: Develop and host new events (e.g. “Meet the Director” sessions , open house for new faculty)

Objective 32: Host the second annual library open house for students

Goal 10: Support and communicate the library’s role in OHSU’s Records Retention Program

Objective 33: Develop an online transmittal form for departments to use when transmitting materials to the archives.

Scholarly Communication

Goal 11: Develop a scholarly communication program

Objective 34: Educate library staff and the OHSU Community on scholarly communication issues, including authors’ rights, economic issues, author and publisher perspectives, and other issues

Objective 35: Identify and collaborate with scholarly communication champions from the OHSU community

Objective 36: Promote scholarly communications issues within the OHSU community: contribute to Research Office blog and develop web pages on scholarly communication

Digital Collections

Goal 12: Expand and promote existing collections

Objective 37: Expand Electronic Theses & Dissertations program

Goal 13: Identify and develop new collections

Objective 38: Create Erick Turner collection of materials related to FDA approval of antidepressants

Objective 39: Develop collection of digitized newspaper clippings collected by University News & Publications and the library

Objective 40: Assess how the library can help other OHSU departments manage digital assets: conduct an environmental scan of digital collections/assets at OHSU and work with library liaisons to identify needs at department/division level

Objective 41: Train additional staff to support digital collections

Collaborate with External Partners

Goal 14: Collaborate with external partners in order to provide better services

Objective 42: Participate in Orbis Cascade Alliance programs to further integrate staff, services, and collections across Oregon and Washington

Objective 43: Offer internship opportunities for students in PCC’s Library Media Assistant program

Objective 44: Build partnerships with regional libraries to support joint programs and share resources

Objective 45: Maintain outreach relationships developed through Oregon Health Go Local

Objective 46: Continue participating in local and regional professional and library organizations