

Trainings Focus on LGBT Health

Help OHSU continue the important work of enhancing service and patient care to the LGBT community. OHSU's Center for Diversity & Inclusion, in partnership with the Human Rights Campaign, will offer three separate LGBT live webinar trainings in June 2014.

OHSU was recognized in 2011, 2012 and 2013 as a "Leader in Lesbian, Gay, Bisexual, and Transgender (LGBT) Healthcare Equality" by the Human Rights Campaign. The Healthcare Equality Index (HEI) rates healthcare facilities on their policies related to LGBT healthcare equality. Trainings are open to all OHSU students, staff and faculty. RSVP to Michelle Singer, singerm@ohsu.edu.



Your LGBT Patients: An Introduction

This 60-minute unique webinar for non-managerial employees covers these key topics:

- Background about LGBT patients, essential to providing good care;
- LGBT patients' healthcare experiences and concerns, often surprising even to long-term employees;
- How to relate comfortably, knowledgeably and sensitively to LGBT patients, using down-to-earth tips for providing optimal care.

Wednesday, June 4

9:30-10:30am

12:30-1:30pm

Both sessions will be held at
Kohler Pavilion 14000D

Wednesday, June 11

9:30-10:30am

Two consecutive sessions:

- Old Library Auditorium
- Center for Health & Healing
Rm 12181 (South Waterfront)

Wednesday, June 11

12:30-1:30pm

Old Library Auditorium

LGBT Patient-Centered Care: An Executive Briefing

This highly engaging and informative 90-minute live webinar equips senior healthcare managers with the information they need to ensure that their organizations provide optimal care for LGBT patients and are in full compliance with CMS and Joint Commission requirements. The webinar also highlights best practices, used by healthcare organizations nationwide to minimize risk and maximize quality, safety, and satisfaction.

Thursday, June 5

12-1:30pm

Biomedical Research Bldg Rm 703

Thursday, June 12

12-1:30pm

Biomedical Research Bldg Rm 703

CONTACT:

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Center for Diversity & Inclusion

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Transgender Patients: Organizational Best Practices

This 60-minute webinar is ideal for staff members who want to learn more about how their organizations can better serve transgender patients. Please note, however, that it focuses on organizational practices, not clinical information.

Friday, June 6

12:30-1:30pm

Two consecutive sessions:

- Kohler Pavilion 14000D
- Center for Health & Healing
Rm 12181 (South Waterfront)