Physical Access Committee (PAC)
2017 Annual Report
Our Charge

The Physical Access Committee (PAC) is charged with identifying barriers that interfere with the ability of individuals with disabilities to access OHSU. Findings and recommendations by the PAC shall be used to improve accessibility and facilitate meaningful use of campus facilities related to patient care, employment, instruction, academic support and assembly.

Our Work

Launched in 2006, the PAC consults, conducts workgroups, prioritizes projects and works with executive leadership to enhance campus accessibility. We triage and track access barriers reported directly to the PAC, or via our online reporting form (search “access barrier” from the public OHSU homepage). Our current long term goal is for all building entrances and bathrooms to be ADA accessible. This is a first multi-year step toward an ultimate goal of universal campus access.

OHSU Diversity Action Plan Goals

Goal 1: Increase Recruitment of diverse students, residents, fellows, faculty and workforce.
Goal 2: Strengthen Retention of diverse students, residents, fellows, faculty and workforce.
Goal 3: Improve the Climate of Inclusion at OHSU to support and advance diversity.
Goal 4: Build Community Partnerships to engage diverse communities in OHSU goals.
Goal 5: Develop Diversity and Inclusion Benchmarks to ensure accountability.
YEAR IN REVIEW

2016 saw changes in PAC composition as several key members left OHSU. Ian Jaquiss became the committee chair and the PAC welcomed Jennifer Gossett, OHSU’s new Director of Student Access Services, and Elaine Dabrowski, Senior Project Manager in Design & Construction.

Completed projects in 2016
- March Wellness pool lift repaired.
- Door actuators installed in two spiritual care areas in OHSU’s main hospital.
- Old Library remodel project completed, adding elevator access to all floors and new ADA accessible restrooms.
- Exterior wheelchair lift replaced providing access to West Campus administration.
- Accessible seating area created in The Vey, a 150-seat auditorium in DCH.
- Accessibility-related signage fixes and improvements across campus.
- Key operation provided by Public Safety no longer required to operate exterior platform lift at Old Library.

OTHER ACCOMPLISHMENTS & ACTIVITIES

ADA Bathroom Project. The PAC worked on a project to catalog and assess all single-stall campus restrooms for ADA accessibility. 105 restrooms were identified as needing ADA upgrades. The committee agreed to take responsibility for tracking this future work. This ties to a larger PAC initiative to prioritize eliminating all entrance and restroom accessibility barriers across campus.

Partnership with Design & Construction. Project managers presented two South Waterfront building projects to the PAC, including KCRB and CHH South.

Triage Process. Streamlined the PAC triage list and process.

Recommendation to Facilities Management Administration. The PAC advised replacing the Old Library’s dated exterior platform lift. That project is expected to be completed within the first quarter of the new fiscal year. Additional recommendations to replace the ramp behind CDRC that leads to the rear entrance of DCH and address parking issues related to patient safety in Physicians Pavilion Parking Garage.

CHALLENGES/OPPORTUNITIES

Hiring. As a federal contractor, OHSU has a hiring goal for people with disabilities of 7%. Currently, 3% of OHSU employees report having a disability. While some underreporting is expected, we know there is work to do in enhancing campus features and culture to increase visibility and inclusion of this community.

Resources. Every fiscal year there are competing stakeholder priorities and limited resources for campus projects. The PAC recommends projects for Facilities’ annual accessibility allocation of $100K. Otherwise lacking dedicated funding, the PAC works collaboratively to find creative solutions to both reported physical access barriers and anticipated concerns.

Unknowns. PAC has limited reach and exposure. Without a campus-wide assessment of access barriers, the PAC’s approach will be limited to reported or observed access barriers.
CURRENT INITIATIVES

Access Barrier Triage List: Items currently slated for FY 1718

<table>
<thead>
<tr>
<th>Building</th>
<th>Location Detail</th>
<th>Work Needed</th>
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</thead>
<tbody>
<tr>
<td><strong>EXTERIOR LIFT</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Old Library</td>
<td>Exterior NW Corner</td>
<td>Determine whether replacing exterior lift with ramp is possible; if not possible, replace with new lift.</td>
</tr>
<tr>
<td><strong>LOWER THRESHOLDS IN PPV GARAGE</strong></td>
<td></td>
<td></td>
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<tr>
<td>Physician's Pavilion</td>
<td>P3 &amp; P4 to elevator landings</td>
<td>Extend/replace tactile paving ramps to elevator platforms</td>
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<tr>
<td><strong>SIGNAGE</strong></td>
<td></td>
<td></td>
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<tr>
<td>Baird Hall</td>
<td>Student Access &amp; Support Office</td>
<td>− Exterior signage needed indicating accessible pathways</td>
</tr>
<tr>
<td></td>
<td></td>
<td>− Existing marquis needs updates</td>
</tr>
<tr>
<td>Vollum</td>
<td>1st floor, left of main entrance</td>
<td>Bathrooms need ADA signage.</td>
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<tr>
<td></td>
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<tr>
<td></td>
<td></td>
<td>− Two exterior signs directing to ADA entrance on SW side of building (a) from Gaines St.; (b) from US Veterans Hospital Rd.</td>
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<tr>
<td></td>
<td></td>
<td>− Interior signage throughout directing to ADA bathrooms.</td>
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<tr>
<td>Campus Services Building</td>
<td></td>
<td></td>
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<tr>
<td>Marquam Plaza</td>
<td></td>
<td>Exterior signage in parking lot directing people to ADA entrance at rear of building</td>
</tr>
<tr>
<td><strong>REMODEL RECEPTION AREA</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Russell St. Dental Clinic</td>
<td>Reception area</td>
<td>Lower front desk; clear pathway; other ADA accessibility fixes.</td>
</tr>
</tbody>
</table>

Access Barrier Triage List: Priorities to review for future work

- Feasibility of moving the Student Access Office to an ADA-accessible building.
- Remodel Sam Jackson Hall 6th floor restroom to create ADA accessible facilities.
- Building 28 elevator ADA accessibility remodel.
- Modular building entrance ADA accessibility remodel.
- Gaines Hall reported as lacking accessible entrance and bathrooms.
- Add braille and TTY features to Marquam Plaza due to restricted building access.
- Add accessibility features to OHSU main website showing location of ADA restrooms, entrances, curb cuts, parking, elevators, paths/slopes, video phones.
- PPV: improvements to curb cuts to eliminate hazard for people in mobility devices.

Room Accessibility Information

The PAC is currently working with EdComm on a project to post accessibility information on OHSU’s MeetingPlanner reservation system. This will encourage disability awareness while improving customer service in recruitment and other business scenarios.

Ongoing Education

Disability Awareness Training is available to all employees at OHSU, and is generally provided to workgroups and departments upon request. The training came out of a PAC.
subcommittee discussion in 2012 as a solution to ongoing reports of lack of training and education around interacting with and better serving people with disabilities. Request a training for your group or learn more by contacting Ian Jaquiss at jaquiss@ohsu.edu.

DIVERSITY AT OHSU

At OHSU we embrace the full spectrum of diversity including age, color, culture, disability, ethnicity, gender identity or expression, marital status, national origin, race, religion, sex, sexual orientation and socioeconomic status. We promote a community of inclusion: we value the unique contributions and perspectives of all employees, patients, students, volunteers and communities. Diversity maximizes our business potential, innovation, quality of patient care, educational excellence and outstanding service.

DISABILITY AND DIVERSITY RESOURCES

OHSU Resources

Academic and Student Affairs | www.ohsu.edu/student-services | 503-494-7878
Affirmative Action and Equal Opportunity (AAEO) | www.ohsu.edu/aaeo | 503-494-5148
Center for Diversity and Inclusion | www.ohsu.edu/diversity | 503-494-5657
Disability Awareness Training, AAEO | Ian Jaquiss | jaquiss@ohsu.edu | 971-277-0124
Employee Resource Groups | Contact OHSU Center for Diversity & Inclusion | 503 494-5657
Global Health Center | www.ohsu.edu/globalhealth | 503-494-0387
Student Access | Email: studentaccess@ohsu.edu | 503-494-0082
Office of International Affairs | www.ohsu.edu/oiaw | 503-418-0825

External Resources

Americans with Disabilities Act (ADA) | www.ada.gov
City of Portland Office of Equity and Human Rights | www.portlandoregon.gov/oehr
Disability Rights Oregon | www.droregon.org
Job Accommodation Network | http://askjan.org | 800-526-7234 (voice) 877-781-9403 (TTY)
Multnomah County Aging and Disability Services | https://web.multco.us/ads | 503-988-3646
Northwest ADA Center | http://nwadacenter.org | 425-248-8913 (voice/TTY)
Office Disability Employment Policy | www.dol.gov/odep | 866-633-7365
Vocational Rehabilitation Services | www.oregon.gov/dhs/employment/VR | 503-945-5880
Oregon Disability Sports | http://www.oregondisabilitysports.net | 503-241-0850
Oregon’s Deaf and Hard of Hearing Services | http://www.oregon.gov/DHS/odhhs
United Cerebral Palsy of Oregon & SW Washington | http://www.ucpaorwa.org