Communication is a part of everyone’s life. Having personal communication devices (PCDs) such as cell phones, BlackBerrys, and two-way radios makes our lives easier, more efficient, and enjoyable, but using these devices in the healthcare areas can put patient safety at risk!

These devices can cause unwanted interference or disturbance to life-saving and other medical and laboratory equipment.

Employees, patients, visitors and vendors must follow these guidelines for the safe use of PCDs and two-way radios in healthcare areas:

- Do NOT use PCDs within 3 feet of any medical device.
- PCDs don’t need to be turned “OFF” when in a patient area, but incoming calls must be taken at least 3 feet away from medical devices.

- Do NOT use two-way radios within 10 feet of any medical device.
- Two-way radios use is restricted in ICUs, ORs, PACUs, ED and other areas likely to have sensitive medical equipment.

Training will be provided to affected staff in the coming months. Signage will be posted in healthcare areas:

If you suspect that there has been any unwanted interference or adverse outcome:

- Care for and protect the patient;
- Preserve the equipment and the PCD or two-way radio;
- Contact CTS at 4-8420; and
- Submit a report on Patient Safety Net (PSN) via the O-Zone.