Dr. Strong is what you say to request Public Safety assistance

- Dr. Strong is a request for Public Safety help.
- Call 4-4444 and say “Dr. Strong needed in…”
- If you are unable to use a phone, use this phrase with a co-worker; “Can you ask Dr. Strong to join us?”
- Dispatch will treat the use of Dr. Strong as an emergency, sending officers immediately.
- Please stay on the line only if it is safe for you to do so. Get yourself safe and call back if necessary.

Next Steps
Your safety is a priority, and officers will come as quickly as possible, while dispatch attempts to gather more information. Try to remember these details about the subject(s) and relay them to the dispatcher.
- Gender and race
- Distinguishing clothing
- Color of shirt (logos or words)
- Body type: thin/medium/large
- Age (your best guess)
- Hat and what type (ball cap, stocking cap)
- Type of pants/shorts/skirt
- Hair color, cut and style (e.g., red, long and pulled back)

Code Grey and Code Silver are overhead pages you hear.
Public Safety help is on the way.

- Code Grey and Code Silver are initiated by Public Safety.
- You will hear overhead warnings to stay away from violence in a specific area.
- Please stay away from the location(s) until you hear the “All Clear” overhead page.

Code Grey
Overhead paging code used to warn employees about violence taking place in a specific area.

Code Silver
Overhead paging code used to warn employees about a person with a weapon threatening harm.

The Joint Commission - Environment of Care Standards guide OHSU in this material. The Environment of Care Committee offers this tool to help remind employees of safety polices & best practices. Please post or share this information with staff.

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