

What is a VPN?

What operating systems does the VPN client work on?

Is VPN the primary way to establish remote connectivity to the OHSU network?

Is VPN secure?

Does ITG offer support to users having problems with the VPN client?

Can I login to the Novell servers and map drive letters?

Can I access Windows shares within the OHSU NT domain while on the VPN?

What is a VPN?

A VPN is a Virtual Private Network. A VPN is a technology that can extend a network like OHSU to a remote computer off the network. The remote computer joins the OHSU network by securely establishing an encrypted tunnel between OHSU and the remote computer.

What operating systems does the VPN client work on?

There is a VPN client available for Windows 98, 2000, XP, MAC OS X, and Linux.

Is VPN the primary way to establish remote connectivity to the OHSU network?

No, WTS is the primary remote connectivity solution implemented for OHSU. Groupwise remote and other SSL websites are other primary supported remote connectivity solutions at OHSU. VPN is appropriate for unique applications and for MAC OS X users when WTS does not work.

Is VPN secure?

Yes, the VPN connection encrypts the data passed between computers so that data cannot be 'stolen'. When the VPN connection is made, other network access to the computer is blocked so that no 'backdoors' to the network can exist.

Does ITG offer support to users having problems with the VPN client?

The ITG helpdesk will offer limited guidance and triage to users who have difficulty with VPN. However, home users using non-OHSU owned computers will not be able to receive support from ITG beyond the posted documentation. OHSU owned computers may be brought into the office for assistance from a technician.

Can I login to the Novell servers and map drive letters?

The VPN client attaches a remote computer to the OHSU network. Login to Novell requires further installation of the Novell client software. OHSU does not support or encourage this configuration on a user-owned computer, If the remote computer is OHSU owned, users may bring the computer into the office for configuration assistance from a technician.

Can I access Windows shares within the OHSU NT domain while on the VPN?

The VPN client authenticates your user ID to the network but does not join your computer to the OHSU NT domain. OHSU does not support or encourage this configuration on a user-owned computer, If the remote computer is OHSU owned, users may bring the computer into the office for configuration assistance from a technician.