



Oregon POLST Registry FAQs: *For Emergency Health Care Professionals*

What is the Oregon POLST Registry?

It is a secure electronic record of a patient's POLST orders. The Registry allows emergency health care professionals treating a patient to access POLST orders *if* the original POLST form cannot be immediately found. Information in the Registry is protected and confidential.

How will EMS access the POLST Registry?

EMS and hospital emergency departments may call the POLST Registry at the OHSU Emergency Communications Center for immediate POLST form requests. Call the Registry office to request the toll free EMS number.



What information should I have available when calling the Registry?

When possible, provide the following patient information:

1. Full Name
2. Date of birth
3. Street address
4. County/City
5. Gender
6. Registry ID Number
7. Last 4 digits of SSN
8. Age

Oregon POLST Registry

OR0000

Patient Name
POLST

What is the OR POLST Registry ID number?

It is a unique identification number assigned to each patient. Providing this number is a quick and easy way to look up and access POLST information.

What POLST information will the Emergency POLST Registry provide?

The staff can verbally relay Section A and B orders. At the request of a transporting ambulance, or emergency department staff, the POLST form can be faxed to the emergency department that is, or will be, treating the patient. The Communication Center will also provide the patient's Registry ID number, and the date the form was signed.

What if I have questions about the POLST orders?

Registry staff are NOT physicians, and cannot give an interpretation of POLST form orders. If there is a question about how to proceed with the POLST information provided, EMS may contact their On Line Medical Control (OLMC). Hospital staff should follow their protocols.

Why find the POLST if we can just call the registry?

It is ALWAYS better to have the original copy of the form. The registry system is meant to be a **backup** for those situations when the original form is not immediately available.

How do I contact the OR POLST Registry Office?

Phone: 503-418-4083 | toll free: (877)367-7657

Fax: 503-418-2161 | e-mail: polstreg@ohsu.edu | website: www.polst.org

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