

Laboratory Management and Informatics (1 month and incorporated in other Laboratory Rotations)	
Skill level I	Competency Fulfilled
Regulatory Environment (SBP) Understand Federal and State regulations with special application to Laboratory Medicine, and the general requirements for compliance in the reporting of professional activities for billing purposes	
Event Reporting (PBL, SBP) Can explain procedures for reporting, investigating and resolving untoward incidents in the laboratory	
Quality Audits (PBL, SBP) Demonstrates familiarity with standards set forth by CAP and JCAHO for laboratory certification and participates in one internal ("mock") inspection of the pathology laboratory and, when possible, attends summation conferences of institutional inspections.	
Quality Management (PBL, SBP) Shows a basic understanding of quality assurance, quality control, continuous quality improvement, and outcomes analysis.	
Medicolegal awareness (PBL,) Demonstrates knowledge of how to utilize risk management resources in cases involving medicolegal liability and understands the basic legal aspects of medical malpractice lawsuits and the potential roles of pathologists as defendants and consultants in such actions	
Informatics (PBL) Demonstrates knowledge of basic principles of informatics in with ability to use computers systems (LCR, PAX) to gather needed clinical information; shows ability to use web-based resources (CAP, ASSCAP, USCAP, etc) to obtain information useful in clinical and didactic settings	
Skill level II	Competency Fulfilled
Financial Skills (SBP) Have an understanding of finance, accounting and reimbursement including budgetary planning, managing and controlling laboratory operations, basic accounting principles and procedures and use of benchmark tools for productivity and financial analysis	
Human Resources Understand the principles of human resources management, including basic job interview skills, determining staffing requirements, measurement of productivity, ensuring competency of people assigned to certain functions, discipline procedures and legal rights of employees.	
Auditing Skills Obtains CAP inspector certification and participates in actual CAP Inspection of an outside laboratory	