



# **BEGINNING SEPTEMBER 12<sup>th</sup>**

## **Monday - Thursday**



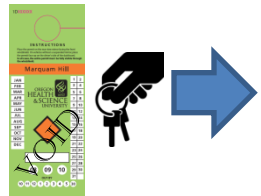
### 1 Diamond Day Pass Valet Service

# **DOTTER LOT**



## **Valet Hours: 6:30 AM – 8:00 PM**

*This program is intended to provide more parking to the OHSU community.*



**If you purchase a 1 Diamond Day Pass Monday - Thursday, you must use the valet service in the DOTTER LOT ONLY.**

**Day passes will not be honored in any other 1 Diamond lot.**



**If you are an Annual or Monthly parker, you are welcome to park in ANY 1 Diamond lot or use the Dotter Valet Service.**

*We appreciate everyone's cooperation during this valet program.*

**OHSU Transportation & Parking**

**E-Mail: [parking@ohsu.edu](mailto:parking@ohsu.edu) Phone: 503 494-8283**

*"Striving to improve access by providing the best possible solutions and services."*



### **What/Where is the valet service?**

To provide more parking on Marquam Hill, we have prepared valet services at the Dotter Lot where an attendant will park your vehicle for you.

**ALL customers who have purchased 1 Diamond Day Passes will be required to valet park their vehicles on Mondays, Tuesdays, Wednesdays and Thursdays during the valet program period.**

### **Why are we offering valet service?**

Due to space limitations, we typically sell out of day passes Monday– Thursday. Valet parking allows us to park more vehicles in the lot. We are utilizing this valet service program to allow us to accommodate more vehicles on Marquam Hill.

### **How do I get my keys and vehicle?**

There will be clear directions on the front of the valet ticket on how to pick up your vehicle and keys. Please bring the valet ticket with you to pick up your keys. Valet attendant phone# 503-313-0118.

### **What are the hours of the valet service?**

The hours are **6:30AM to 8:00PM Monday – Thursday** beginning September 12th. There is no valet service on Fridays. 1 Diamond Day Pass and Annual parkers may park in any of the 1 Diamond lots on Fridays.

### **What if I'm later than 8:00PM?**

Your car will remain in the Dotter Lot and your keys will be held in the Emergency Department. **From 8PM – 10PM:** keys can be picked up from the E.D. Valet Stand 503-758-8250 . **After 10PM:** keys can be picked up from the E.D. check-in window 503-494-4220.

### **I have a monthly permit. Will I have to use valet service?**

Annual and Monthly parkers may continue to park in any 1 Diamond lot or use the valet service in Dotter Lot.

### **Why is the front of the lot blocked off in the morning?**

Operationally, we found that we needed to reserve a portion of the lot in the morning, namely to accommodate those parkers whose shifts start later in the day. The front of the lot and its proximity works best from a safety, functionality, and efficiency standpoint for both evening parkers and valet staff. We ask our annual parkers who arrive before 9AM to try to find parking in one of the other 1 Diamond lots first, before trying the Dotter Lot.

### **How do I move my car if there is a car parked behind me?**

The valet attendants will be able to move the cars they have parked in the aisles behind other cars. Please look for Star Park attendants in blue jackets/white polo shirts.

### **If I have a suggestion regarding parking who can I contact?**

You can reach the Transportation and Parking Department at 503-494-8283 or [parking@ohsu.edu](mailto:parking@ohsu.edu).