



Knight Cancer Institute

Clinical Dashboard

MD (Dept Chair) RADIATION ONCOLOGY/RADIATION M

Key: ■ =at or above goal, ■ = below goal, ■ = within 10% of goal, ■ = data not available

| | Goal | CY11Q3 | CY11 Q2 | CY11 Q1 | CY10 Q4 | CY10 Q3 | |
|--------------------|---|--------------|--------------|---------|---------|---------|-------|
| PATIENT SAFETY | Maintain and ensure compliance with our Therapists checklist in Aria. | 100% | 100% | | | | |
| | Ensure that radiation therapists conduct a time-out before radiation is turned on to ensure correct patient/correct site. | 100% | Implementing | | | | |
| | Treatment plans will be quality reviewed and approved by physics 24 hours before the patient is treated | 95% | 89% | | | | |
| | Weekly confirmation that video/audio system within treatment vaults are operational and inspected and serviced. | 100% | 100% | | | | |
| | Radiation to the wrong field | 0 | 1 | 0 | 0 | 1 | |
| | Radiation to the wrong patient | 0 | 0 | 0 | 0 | 0 | |
| | # Patient Falls | 0 | 0 | 0 | 0 | 0 | |
| | Treatment deviation for total dose delivery | 0 | 0 | 0 | 0 | 0 | |
| | % time interval from simulation to treatment ≤ 5 days | >94% | 95% | 94% | 93% | 93% | 95% |
| | % time interval from referral to consult ≤ 10 days | >94% | 96% | 95% | 96% | 96% | 96% |
| SERVICE EXCELLENCE | Patient Experience: Rating of care received | >75%ile | 96% | 96 | 95 | 98 | 95 |
| | Patient Experience: Likelihood of recommending provider | >75%ile | 95% | 95 | 98 | 98 | 94 |
| | Patient Experience: Likelihood of recommending practice | >75%ile | 95% | 95 | 94 | 99 | 94 |
| | %patients roomed within 30 minutes of appointment ime | >90% | 90 | 91% | 90% | 90% | 96% |
| | % Exam room wait time ≤ 30 minutes | >90% | 87 | 92% | 89% | 86% | 86% |
| | Average daily wait time for patient on treatment | <30 min | 22 | 22 | 27 | 25 | 22 |
| | % patients seen weekly by their treating physician | >85% | 94 | 93 | 91 | 92 | 91 |
| | Average time patient is on treatment table | <25 min | 28 | 28 | 26 | 28 | 26 |
| | Weekly pain assessment documented | >90% | 95 | 96% | 96.0% | 96.0% | 95.0% |
| GROWTH | Number of new starts within quarter | Under Review | | | | | |
| | Number of treatment courses using techniques introduced within the last 12 months | Under Review | | | | | |
| | % Patients on clinical trials | Under Review | | | | | |
| OUTCOMES | % patients completion with prescribed treatments | >85% | 88% | 87% | 90% | 88% | 87% |
| | | | | | | | |

