

## Recognizing Outstanding Service Excellence



**Jeffrey Kirsch, M.D.**  
**Anesthesiology**

### **A patient's family submitted the following nomination...**

We arrived at OHSU scared and unprepared for what would happen next. As events quickly unfolded, our tiny son was delivered two months early on an ordinary Wednesday night. Our medical situation caused this special moment to feel very rushed and frightening. Just then Dr. Kirsch reached into his pocket and, with his personal resources, slowed down time and returned joy to the moment. With his i-phone, Dr. Kirsch took three photos of our baby boy at birth, welcoming him by capturing the special images that would have been missed forever. Within hours, Dr. Kirsch emailed the photos. With the Continuous Positive Airway Pressure, CPAP, machine helping our son breathe, these three i-phone photos were the only glimpses we had to see his features. Thank you, Dr. Kirsch, for the use of your own resources and time to give us this memory of a lifetime. Least of all, we hadn't thought to bring a camera. Most of all, we will remember the kindness of a doctor and three simple photos that made all the difference.



# Award Recipient - April 2010